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New Opportunities to Better Serve Patients:

Expanded Benefit Package
Recovery Support – Case Management
Field-Based Services
SASH – CENS – SBAT
Provider Site/Service Expansion

Implementation Challenges:

Documentation Requirements
Reimbursement and Data
Authorizations/Eligibility
Workforce Capacity



Areas of Focus:

Continue to Address Year-1 Issues

Network Adequacy/Timely Access

Translation/Interpretation Services

Expanded Use of Field-Based Services

Telehealth Pilot


Workforce Development

Clinical and Business Capacity Building

Refining Benefits Package

Sage Enhancements

Partnering with Providers



YEAR



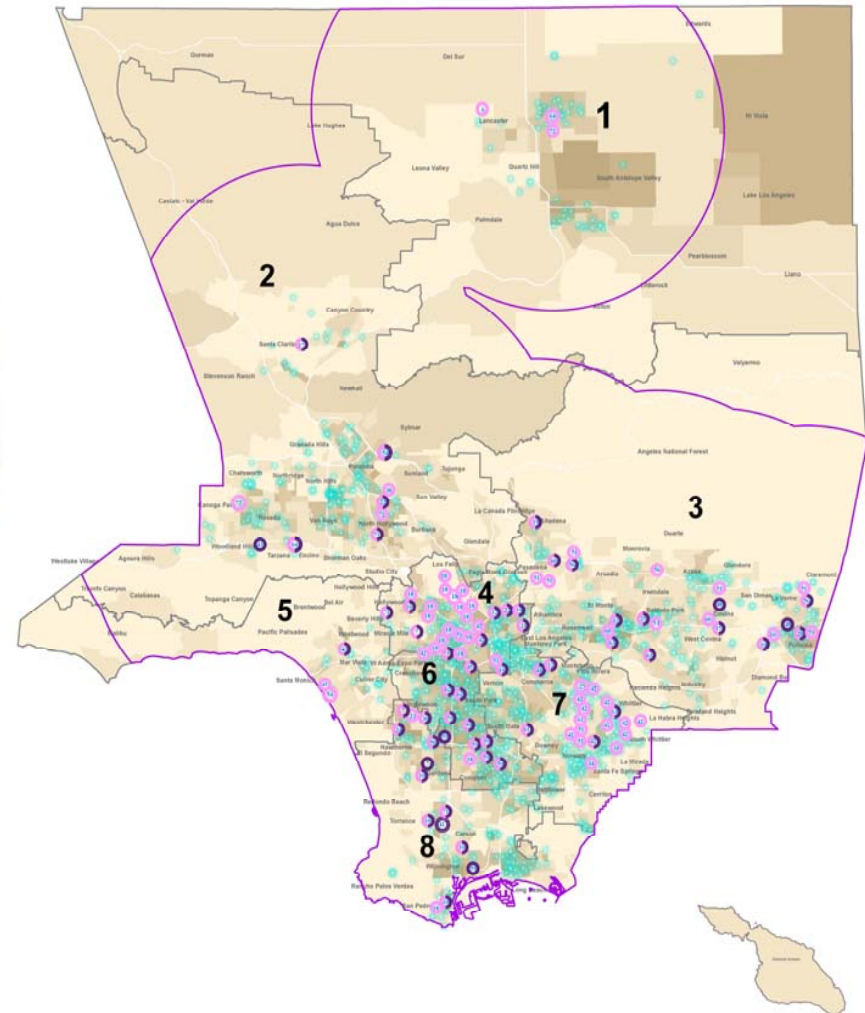
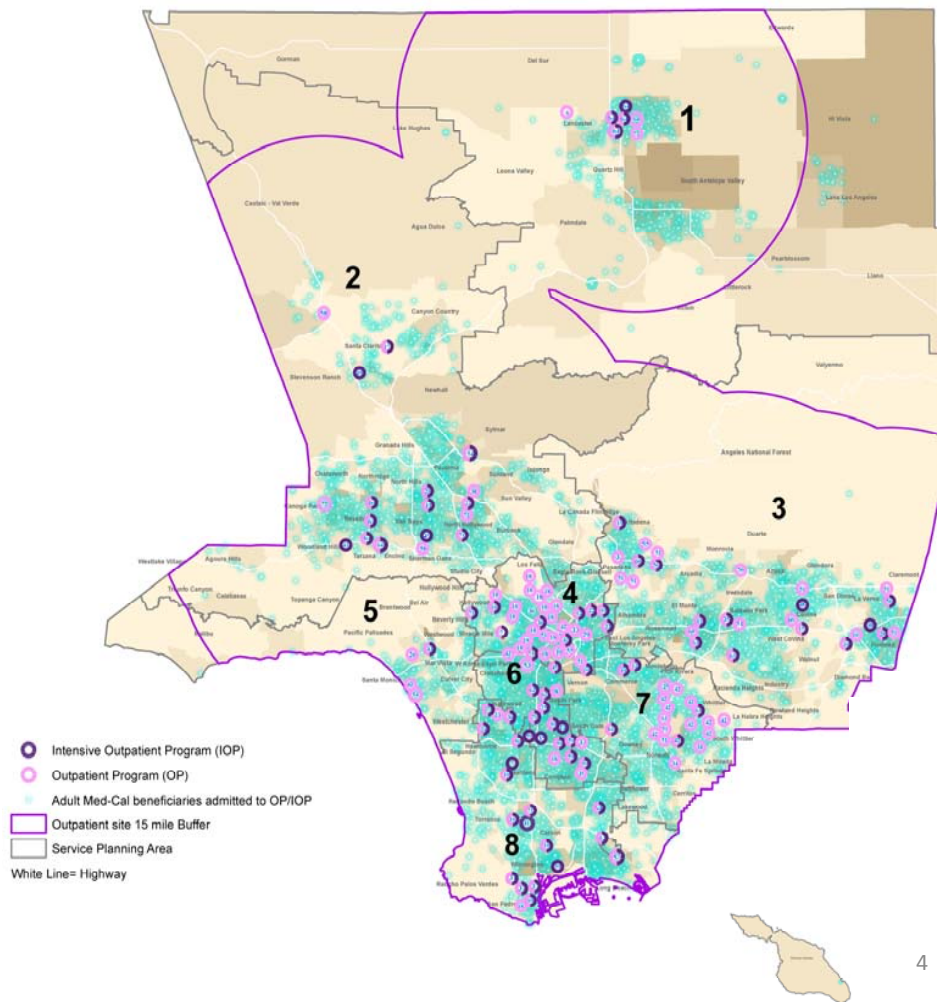
Network Adequacy/ Timely Access



Adult Medi-Cal Beneficiaries admitted to OP/IOP in FY 16-17 & 15 mile buffer from outpatient treatment service facilities



Youth Medi-Cal Beneficiaries admitted to OP/IOP in FY 16-17 & 15 mile buffer from outpatient treatment service facilities





Workforce Development

- Building clinical/counselor staff education and skills
- Provider outreach and partnerships with local colleges to recruit interns and staff
- Provider to provider partnerships to share staff such as medical director/LPHA
- SAPC's SWELL Initiative



Partnering with Providers to Improve the Continuum of Care and Patient Outcomes

- **Theme Specific Roundtable Discussions Series - Examples**
 - *Enhancing the Continuum of Care*
 - What is needed to grow our most intensive LOC - residential
 - Building the full continuum of withdrawal management
 - *Ensuring Access to Care*
 - Serving individuals via translation/interpreter services
 - Growing service options for individuals with physical health conditions and mobility limitations
 - System-wide patient informing materials/processes
 - *Quality Improvement and Utilization Management*



Congratulations to you and your staff for the commitment to quality patient care, and all your accomplishments in year-one of START-ODS!

The SAPC team looks forward to continued collaboration in year-two as we work to further enhance LAC's SUD system of care.