

# THE PULSE

What you need to know  
about system-level  
changes and critical  
issues since the last  
Provider Meeting

All Provider Meeting: 3/8/18

# THE PULSE

## NEW CONTRACT CHANGES - RESOURCES

- **Provider Manual 3.0 – Will be released March 2018**

Available At: SAPC Website, Network Providers Page, Provider Manual and Forms Tab

- **Rates and Standards Matrix – February 7, 2018**

Available At: SAPC Website, Network Providers Page, Provider Manual and Forms Tab; Financial Forms and Documents

- **17-12 Billing for Youth Treatment and Prevention Services – March 2018**

Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins

- **17-13 Opioid Treatment Program Requirements – February 2018**

Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins

- **17-14 County of Residence Model – February 2018**

Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins

## MORE TO COME!

Be on the lookout for SAPC Bulletins: 1) Residential Treatment Programs, 2) CENS, 3) Recovery Bridge Housing!

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## CIBHS TECHNICAL ASSISTANCE AND SAGE TRAININGS

### • Youth Trainings:

- Therapeutic Response for At-Risk Youth and Young Adults

- Thursday, 3/15/2018 – 9:00 AM to 1:15 PM

Register At: Network Providers; Capacity Building and Training Resources; Training Calendar

- Contextualizing Family Therapy within the SUD Continuum of Care for Youth

- Thursday, 3/22/2018 – 9:00 AM to 12:15 PM

Register At: Network Providers; Capacity Building and Training Resources; Training Calendar

For More Information Contact Amy McIlvaine at [amcilmvaine@cibhs.org](mailto:amcilmvaine@cibhs.org) or (916) 379-5330

### • Webinar Trainings for Sage:

- *Sage ProviderConnect for Clinical Users: 3/9/2018 – 8:00 AM to 1:00 PM*

- *Sage ProviderConnect for Providers with EHRs: 3/12/2018 – 10:00 AM to 12 PM*

- *Sage CENS Users: Tuesday, 3/16/2018 – 10:00 AM to 12:00 PM*

- *Sage ProviderConnect for Clinical Users: 3/19/2018 – 1:00 PM to 5:00 PM*

For More Information visit: <http://publichealth.lacounty.gov/sapc/Sage/Sageinfo.htm>; Sage course schedule for Feb/Mar 2018 by Date

# THE PULSE

## SUD TRANSFORMATION BI-WEEKLY CALLS

The QI & UM provider call is repurposed to a broader START-ODS call and expanded to include representatives from QI & UM, Systems of Care, Contracts, Finance, IT and Planning. Submit questions in advance to [SUDtransformation@ph.lacounty.gov](mailto:SUDtransformation@ph.lacounty.gov) with "Provider Call" in Subject. Call details are provided prior to each meeting via Skype invitation.

## SBAT UPDATES AND OTHER CONTRACT ISSUES

To allow patients, providers, CENS and SASH access the most current network capacity information, remember to update the SBAT daily! For questions about the online directory, or report any contract related issues, please email [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov)

## SAGE INFORMATION

Please remember to check the "ProviderConnect News" screen of Sage to receive important information related to system updates and instructions on how to use the system more effectively.

Available At: Log-in to ProviderConnect, located on the second screen after the log-in landing page

# THE PULSE

## Patient Handbook Translations

***Make Sure Each New Patients Can Access It!***

### Distribution Expectations – Within 5 Days of First Service:

- Send to the patient's mailing address; **OR**
- Send to the patient's email (with e-communication consent); **OR**
- Post on the agency's website; **AND**
- Document distribution method!

### *Now Available in the Following Languages*

Arabic	Armenian	Cambodian/Khmer
Chinese Traditional	Chinese Simplified	Farsi
Hmong	Korean	Russian
Spanish	Tagalog	Vietnamese

***Access Here: <http://publichealth.lacounty.gov/sapc/PatientPublic.htm>***

# THE PULSE

## Service Bed and Availability Tool (SBAT) Enhancements *Based on User Feedback for Better Experience!*

In the next 1-2 weeks, the SBAT will debut changes that improve usability and functionality of the tool.

### [New features include:](#)

- Improved filtering functionality for application of multiple filters
- Direct-from-SBAT print feature for list of providers
- Built-in Google translation of tool to different languages
- New providers flagged as “**NEW**” for 30 days
- “Intake appointments available within 1 week” flag
- “Secondary” agency names search
- Clearer distinction between residential 3.1 and 3.5 treatment beds
- And more...!

# THE PULSE

## **SUD Counselor Certification: CAADE to CCAPP or CADTP *Transfer Certification to Ensure Validity***

**As of December 1, 2017, the California Association for Alcohol and Drug Educations (CAADE) is no longer an approved Certifying Organization.**

**SAPC recommends that provider agencies with previously CAADE-certified counselors ensure continuation of their certification by transferring to either CCAPP or CADTP.**

- Additional information can be found on the CCAPP website (<http://caadeccapptransfer.com/faq/>) and the CADPT website (<https://www.cadtp.org/>).

**The MHSUDS Information Notice No. 17-067 announcing the loss of certification may be found at: [http://www.dhcs.ca.gov/formsandpubs/Documents/IN\\_17-067\\_Loss\\_of\\_Accreditation.pdf](http://www.dhcs.ca.gov/formsandpubs/Documents/IN_17-067_Loss_of_Accreditation.pdf)**

# THE PULSE

## General Relief Board and Care Eligibility for DMC-ODS *Increasing Access to Care for Patients*

On February 14, 2018, DPSS released a notice clarifying SUD rates in Board and Care facilities for GR beneficiaries.

If you have questions, please email:

[Sapc\\_Asoc@ph.lacounty.gov](mailto:Sapc_Asoc@ph.lacounty.gov)

DEPARTMENT OF PUBLIC SOCIAL SERVICES  
BUREAU OF PROGRAM AND POLICY

CALL - OUT  
From: Sherri Cheatham, Acting Division Chief  
General Relief and GROW Program Division

  
Signature

NUMBER: 18-11  
DATE: February 14, 2018  
TO: BWS Division Chief  
BWS District Directors  
SUBJECT: GENERAL RELIEF BOARD AND CARE ELIGIBILITY AND DRUG MEDI-CAL CARE

Reference: Administrative Directive No. 5233, dated 11/17/2014  
LEADER Replacement System Job Aid – 222 JA, MSUDRP Instructions TR17.02  
LEADER Replacement System Desk Aid – 225 DA, General Relief Mandatory Substance Use Disorder Recovery Program Instructions TR17.02  
LEADER Replacement System Job Aid – 063 JA, Money Management – GR B&C TR16.03

The purpose of this Call-Out is to reiterate the right for everyone to apply for aid. This includes applicants who may reside in a Board and Care (B&C) facility at the time of application, irrespective of whether the facility receives Drug Medi-Cal (DMC) funding.

**POLICY**

Board and Care  
The eligibility determination and procedures for a GR applicant who resides in a B&C facility has not changed. This includes applicants/participants whose B&C treatment is funded through DMC.

Per GR policy (45-101.2), eligibility determination for a B&C case is the same as the eligibility determination for any other GR living arrangement. B&C living arrangements are subject to the following criteria:

1. The applicant/participant must meet all GR eligibility requirements.
2. The California Department of Social Services (CDSS) Community Care Licensing Section must license the B&C facility. If the facility is an alcohol/drug treatment facility the Department of Health Care Services (DHCS) licenses the facility.
3. Unlicensed facilities are not eligible to be B&C facilities.

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**Note:** Refer to section **GR 45-103, Licensing**, for additional information.

4. When an applicant/participant is in a B&C facility that is not on the approved LEADER Replacement System (LRS) listing, the license must be verified. Eligibility staff verifies the license by calling the CDSS Community Care Licensing Section at its regional office at (323) 980-4934 or calling the CDHS at (916) 322-2911.
5. If a B&C facility is overpaid, the collection is the responsibility of the Vendor Payment Unit (VPU).
6. The B&C rate (\$265 plus \$20 for personal and incidental needs) differs from the rates for other types of living arrangements.
7. B&C facilities are paid the B&C rate for applicant/participant licensed beds only. If the number of applicants/participants exceeds the number of licensed beds, the applicant/participant may be eligible for the Room and Board (R&B) rate (\$208 plus \$20 for personal and incidental needs).
8. The period of B&C eligibility is based on the date the applicant/participant entered the B&C facility through the last day the applicant/participant slept at the facility.

Questions regarding this Call-Out may be directed to the GR & CAPI Policy Section, Administrative Headquarters at (562) 908-6737.

SC:KD  
LN:ch

c: Sheryl L. Spiller  
Antonia Jiménez  
Assistant Directors  
District Directors



# THE PULSE

**DIRECT YOUR QUESTIONS TO THE RIGHT PLACE:**  
***SAPC is Here to Support You!***

For the latest information, please visit the SAPC Webpage at:

<http://publichealth.lacounty.gov/sapc/>

Refer general questions to:

[SUDTransformation@ph.lacounty.gov](mailto:SUDTransformation@ph.lacounty.gov)

Questions about contracts and compliance:

[SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov)

QI/UM related questions: [SAPC.QI.UM@ph.lacounty.gov](mailto:SAPC.QI.UM@ph.lacounty.gov)

Call the Sage Help Desk at **(855) 346-2392** to open a ticket