



R95 Workgroup Meeting

Admission Agreement and Toxicology Policy and Patient Agreement Discussion

September 25, 2024

Substance Abuse Prevention and Control Bureau
Los Angeles County Department of Public Health



Agenda

3:30 PM Welcome – Michelle Gibson

3:35 PM Review Documents Ready for Provider Use – Isa Weiss

- R95 Admission Policy (2-A)
- R95 Discharge Policy (2-B)
- R95 Training Presentation (2-C)
- R95 Staff Training Verification (2-F)

3:45 PM Admission Agreement Overview and Discussion – Michelle Gibson

4:20 PM Toxicology Policy and Patient Agreement Overview and Discussion – Michelle Gibson

4:55 PM Next Steps – Maria Elena Chavez

- Feedback forms
- Upcoming meetings

5:00 PM Adjourn



Documents Ready for Provider Use

Isa Weiss
R95 Analyst
Substance Abuse Prevention and Control Bureau
Los County Department of Public Health





Available to Non-Year 1 Participants

- **R95 Admission Policy (2-A)**
 - Due 10/30/24
- **R95 Discharge Policy (2-B)**
 - Due 10/30/24
- **R95 Training Presentation (2-C)**
 - Due 11/30/24

The Los Angeles County Department of Public Health experienced a data security incident on February 19 and 20, 2024, which may have impacted some residents. Learn more information here [\(English\)](#) [\(Español\)](#).

Translate

A-Z Index

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z ALL

Font Size | A A A



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Prevention

- Prevention Services
- Prevention Providers
- Resources

Treatment

- Manuals, Bulletins & Forms
- Provider Meetings
- Network Adequacy Certification Tool
- Programs and Initiatives

Payment Reform

Trainings and Events

- Sage
- How to Become a Provider

Prevention

ossible!

LEARN MORE

GET HELP

Patient Information

Find a Provider, Patient Handbook, Patient Rights, Resources and More

Effective January 1, 2024, there will be changes to the Patient Handbook

Learn more

Sage

Information and Resources

Learn more

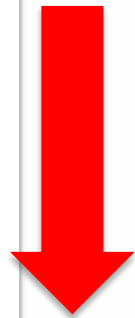


Click to learn about the FY 24-25

Capacity Building Package

and

Incentive Package



Payment Reform - Capacity Building and Incentive Funds

SAPC Home / Network Providers / Payment Reform - Capacity Building and Incentive Funds



Inquire!

Please submit Capacity Building Initiative related inquiries to
SAPC-CBI@ph.lacounty.gov



Find your answers here!

- [Provider Meeting FAQ \(Coming soon\)](#)
- [R95 Workgroup FAQ \(Coming soon\)](#)

Payment Reform Rate Structure

SAPCs payment reform **capacity building and incentive funds** is developed to support providers in transitioning from predominantly cost-based practices to fee-for-service system that adapts new organizational practices, uses of data in decision-making, and prioritizes service delivery and volume. Success in this effort supports smooth transition to value-based reimbursement (VBR) model.

Tiered Rate Structure

1. Base Rates

Incentive Funds (Tiered)
Capacity Building Funds (Tiered)
Base Rates Tiered
Tier 3 Rates
6+ Levels of Care

Incentives

View Resources for Incentive Category

[Click here](#)



Capacity Building Initiatives

Capacity building initiative is designed to support the provider network and staff development and the movement towards increased training requirements, higher clinical standards, improved service design and payment reform under the Drug Medi-Cal Organized Delivery System (DMC-ODS) and California Advancing and Innovating Medi-Cal (Cal-AIM) Initiative ensuring a strong and sustainable organization.

Workforce Development

View resources for Workforce Development Capacity Building Category

[Click here](#)

Access to Care (R95)

View resources for Reaching the 95% (R95) Capacity Building Category

[Click here](#)

Fiscal & Operational Efficiency

View Resources for Fiscal and Operational Efficiency Category

[Click here](#)

Resources

Forms and Invoices

Access required Capacity Building and Incentive documents, forms and invoices

[Click here](#)

Trainings

View Capacity Building and Incentive trainings and resources

[Click here](#)



SAPC

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Providers ▾



Access to Care (R95)

SAPC Home / Providers / Payment Reform / Access to Care (R95)

SUD systems are serving about 5% of people who need treatment services as the other 95% of people who need SUD treatment either don't think they need it or don't want it. The Reaching the 95% (R95) is designed to ensure that SAPC's specialty SUD system is designed not just for people who are already interested in services but is also focusing on the 95% of people with SUDs who are not accessing care. The R95 Initiative is focused on establishing lower barrier care across the SUD system through words, policies, and actions.

Earn Incentives. Become an R95 Champion. [Click here to learn how!](#)

Open All

UPDATE ADMISSION AND DISCHARGE POLICIES

R95 Admission Policy (2-A) – only for agencies that DID NOT participate in FY23-24

Designed to ensure more flexible admission policies that allow for enrollment of individuals at different points of their recovery. Agencies that did not participate in FY 23-24 may complete. Submit compliant admission policy deliverable for approval by 10/30/24.

- R95 Admission Policy Required Language (2-A) (pdf) Due 10/30/24
- R95 Admission Policy Required Language (2-A) Due 10/30/24
- Invoice-Reaching the 95% (R95) Due 10/30/24



R95 Discharge Policy (2-B) – only for agencies that DID NOT participate in FY23-24

Designed to ensure more flexible discharge policies that do not result in automatic discharge if clients use substances during a treatment episode and facilitate a culture of treating SUDs as chronic conditions. Agencies that did not participate in FY 23-24 may complete. Submit compliant discharge policy deliverable for approval by 10/30/24.

- R95 Discharge Policy (2-B) (pdf) Due 10/30/24
- R95 Discharge Policy (2-B) Due 10/30/24
- Invoice-Reaching the 95% (R95) Due 10/30/24

R95 Training Presentation (2-C) – only for agencies that DID NOT participate in FY23-24

Development of training for agency staff to ensure understanding and adoption of lower barrier care changes in admission policies (2-A), discharge policies (2-B) and toxicology (2-E). Agencies that did not participate in FY 23-24 may complete. Submit compliant training presentation for approval by deliverable date: 9/30/24.

- R95 Admission/Discharge Policy Training Presentation Required Language (2-C) (pdf) Due 10/30/24
- R95 Admission/Discharge Policy Training Presentation Required Language (2-C) Due 10/30/24
- Invoice-Reaching the 95% (R95) Due 11/30/24

R95 Admission Agreement (2-D)

To ensure that patient-facing admission agreement aligns with the updated R95 admission and discharge policies and that current and prospective patients experience how the provider has embraced and actualized lower barrier care. Any agency that has satisfied pre-requisites (R95 Admission Policy (2-A), R95 Discharge Policy (2-B) and R95 Training Presentation (2-C) may participate in new effort automatically). Submit compliant admission agreement deliverable for approval by 12/31/24.

- Invoice-Reaching the 95% (R95) Due 12/31/24

R95 Toxicology Policy and Patient Agreement (2-E)

To ensure that patient-facing toxicology agreement aligns with the updated R95 admission and discharge policies and that current and prospective patients experience how the provider has embraced and actualized lower barrier care. Any agency that has satisfied pre-requisites (R95 Admission Policy (2-A), R95 Discharge Policy (2-B) and R95 Training Presentation (2-C)) may participate in new effort automatically) Submit compliant toxicology policy and patient agreement for approval by deliverable due date of 12/31/24.



Available to Agencies with an Approved R95 Training Presentation

- **R95 Staff Training Verification**
 - Deliverable A: Staff Training Attestation
 - To be completed for EACH training session
 - Deliverable B: Staff Training Verification
 - To be completed at the CONCLUSION of all training sessions
 - Due 03/31/24

R95 Training Attestation Form - Complete for Each Training Session

Agency Name: [Redacted] **Training Date:** [Redacted]

Training (Location Address) and/or (Meeting Link): [Redacted]

Name of Trainer: [Redacted] **Signature of Trainer:** [Redacted]

*By signing this form, the trainer verifies that all trainings (virtual or in person) were conducted using agency SAPC approved R95 Training Presentation, and the information provide below is complete and accurate.

Staff Name (First & Last)	Email	Position	Training Attended (Yes/No)	Participant Signature (For In-Person Only)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

*Add pages as needed

R95 Staff Training Verification Summary

INSTRUCTIONS

- Conduct R95 Trainings for staff using your agency's SAPC-approved R95 Training Presentation.
- At the conclusion of each training, complete a R95 Staff Training Attestation Form with training and attendee details.
- Complete this *R95 Staff Training Verification Summary* after all trainings have been conducted and submit with copies of each completed R95 Staff Training Attestation Form attached.

Note: No fewer than 85% of staff who have direct patient contact must participate in an R95 Training between 7/1/2024 and the 3/31/2025 for your agency to be eligible for this capacity building payment.

AGENCY INFORMATION

Agency Name:

Total Number of Staff with Direct Patient Contact* Employed (across all sites):

**For the purpose of this activity, "staff with direct patient contact" includes all personnel who interact with patients during the admission, treatment, and discharge processes including clerical staff, drivers, Peer Support Services Specialists, registered or certified counselors, Licensed Practitioners of the Healing Arts (LPHA) and license-eligible LPHAs, etc.*

Total Number of Staff with Direct Patient Contact Trained Using Approved R95 Training:

**Complete second page with details for each training conducted*

By signing below, I verify that all trainings were conducted using a SAPC-approved R95 Training Presentation and the information above is complete and accurate.

Agency Leadership Representative Name (Printed):

Agency Leadership Representative Title:

Signature:

Date:

Complete one row for each R95 Training conducted and attach the corresponding R95 Training Attestation forms.

Training Date	Name(s) of Trainer(s)	Training Location (include address or indicate virtual)	Total Number of Practitioner Staff Trained

**Add additional pages, if necessary*



Admission Agreement Overview and Discussion

Michelle Gibson
Deputy Director
Substance Abuse Prevention and Control Bureau
Los County Department of Public Health





Admission Agreement State Requirements

- ***Required elements when applying for a license and certification***
- Services to be provided
- Address where services are provided
- Payment provisions/Fees
- Actions, circumstances or conditions which may result in resident eviction
- Consequences when a resident relapses
- Conditions under which the agreement may be terminated



Admission Agreement State Requirements

- ***Required elements when applying for a license and certification***
- Activities expected of participant
- Program rules and regulations
- Participants' statutory rights to confidentiality
- Participants' grievance procedure; and
- Reasons for termination

Admission Agreement Discussion





Toxicology Policy and Patient Agreement Overview and Discussion

Michelle Gibson
Deputy Director
Substance Abuse Prevention and Control Bureau
Los County Department of Public Health





Drug Screening State Requirements

- Programs shall have a written policy regarding drug screening. For situations where drug screening is deemed appropriate and necessary by the program, the program shall:
 - Establish procedures that protect against the falsification and/or contamination of any specimen sample collected for drug screening; and
 - Document results of the drug screening in the client's files.

Toxicology Policy and Patient Agreement Discussion





Next Steps

Maria Elena Chavez

R95 Analyst

Substance Abuse Prevention and Control Bureau

Los County Department of Public Health





Provider Feedback Table for R95 Admission Agreement for Patient Signature Template:

Please use the table below to share your thoughts and recommendations on the current draft template of the Department of Public Health, Substance Abuse Prevention and Control Required Language for Admission Agreement in Alignment with R95 Access to Care Expectations. Please send the table with comments on the updated Final version of the Admission Policy to sapc-cbi@ph.lacounty.gov with the **Subject Line "R95 Admission Agreement Feedback"** by **October 07, 2024**, to allow sufficient time for review and consideration.

Draft Admission Agreement for Patient Signature- Feedback				
Page #	TEMPLATE SECTION <i>Topic of interest.</i>	CURRENT TEXT	COMMENTS, OR PROPOSED EDITS / REVISIONS ON REFERENCED TEXT	NEW R95 FOCUSED TEXT/ TOPIC AREAS SAPC SHOULD CONSIDER
1	Consequences following a relapse	<i>"I have been made aware of consequences following a relapse or return to substance use and understand that this may not result in automatic discharge but rather a clinical response which may include the development of a relapse plan or transfer to a more appropriate level of care..."</i>	<i>Can we add additional information regarding agency consequences following a relapse after the SAPC required text?</i>	



Provider Feedback Table for R95 Toxicology Policy and Patient Agreement Template:

Please use the table below to share your thoughts and recommendations on the current draft template of the Department of Public Health, Substance Abuse Prevention and Control Required Language for Toxicology Policy and Patient Agreement in Alignment with R95 Access to Care Expectations. Please send the table with comments on the updated Final version of the Admission Policy to sapc-cbi@ph.lacounty.gov with the **Subject Line "R95 Toxicology Policy Feedback"** by **October 7, 2024**, to allow sufficient time for review and consideration.

Draft Toxicology Policy and Patient Agreement - Feedback				
Page #	TEMPLATE SECTION <i>Purpose, Scope, Definitions, Procedures & # and Letter of Section</i>	CURRENT TEXT	COMMENTS, OR PROPOSED EDITS / REVISIONS ON REFERENCED TEXT	NEW R95 FOCUSED TEXT/ TOPIC AREAS SAPC SHOULD CONSIDER
1	<i>Procedures, Staff Training and Development</i>	<i>"A. Training upon hire, and minimally overview updates annually thereafter, on the toxicology policy and demonstrate understanding of its requirements by attending an approved agency or Substance Abuse Prevention and Control (SAPC) training..."</i>	<i>Are we required to document Toxicology Testing training for of new hires and those held on an annual basis by our agency?</i>	<i>You may want to consider including how COVID impacts policy protocols.</i>



Year 2 Provider R95 Meeting and Deliverables Calendar – September 2024

		SAPC KEY DATES	PROVIDER KEY DATES
<p>R95 WG: Year 2 Kick Off: September 10th - 3:00 PM to 5:00 PM</p> <ul style="list-style-type: none"> Overview of R95 Deliverables and Incentives for Year 2 including: Update Admission and Discharge Policies (2-A, 2-B, 2-C, 2-D, 2-E, 2-F), Service Design for Lower Barrier Care (2-G, 2-H, 2-I) and Bidirectional Referrals for Lower Barrier Care (2-J, 2-K) 	<p>Microsoft Teams Join the meeting now Meeting ID: 261 813 408 368 Passcode: 6Quaxc</p>		<p>Email Deliverables and Invoices to sapc-cbi@ph.lacounty.gov with the designated subject line for faster processing.</p>
<p>R95 WG Admission & Toxicology Agreement Discussion: September 25th, 2024 – 3:30 to 5:00PM</p> <ul style="list-style-type: none"> Discuss Comments Admission Agreement (2-D) 1st Draft Discuss Comments Toxicology Policy and Patient Agreement (2-E) 1st Draft Discuss R95 Staff Training Verification (2-F) Q&A and TA 	<p>Microsoft Teams Join the meeting now Meeting ID: 228 751 698 399 Passcode: ZQY34n</p>	<p><u>Week of 9/16/24 -SAPC Emails</u> 1st draft of Customer Walk-Through Template (2-H)</p> <p><u>Week of 09/23/24 – SAPC Emails</u></p> <ul style="list-style-type: none"> 1st draft of Admission Agreement (2-D) for comment 1st draft of Toxicology Policy and Patient Agreement (2-E) for comment 	<p>9/23/24 Submit feedback on Customer Walk-Through Template (2-H)</p> <ul style="list-style-type: none"> Use Email Subject: <i>Customer Walk-Through</i>
<p>R95 WG Service Design Customer Walkthrough Training and Discussion (2-H): September 27th, 2024 – 10:00 AM to 11:00 AM</p> <ul style="list-style-type: none"> This one-hour training will provide you with step-by-step guidance to complete your walkthrough. 	<p>Virtual Meeting Link available Upon Registration Click here to register</p>		
<p>R95 Regional Listening Session - October 3rd, 2024 – 2:00 PM to 4:00 PM</p> <ul style="list-style-type: none"> Discussion: Front line provider staff are invited to engage in discussion and share their questions and concerns regarding R95 implementation. 	<p>Behavioral Health Services (BHS) 15519 South Crenshaw Blvd Gardena, CA 90249 Click here to register In-Person Only</p>		<p>10/7/24 (Revised) Submit 1st feedback Admission Agreement (2-D) and Toxicology Policy and Patient Agreement (2-E)</p> <ul style="list-style-type: none"> Use Email Subject: "R95 Admission Agreement and Toxicology Agreement Feedback (2-D, 2-E)"
<p>R95 Service Design – Implementation Follow-Up Process Improvement (2-G) - Change Leader Academy Orientation - October 3rd, 2024 – (Time TBD)</p> <ul style="list-style-type: none"> During this one-hour orientation providers will identify how the CLA can help to accomplish activities outlined in the Implementation Plan. 	<p>Virtual Link to be shared prior to meeting date</p>		
<p>Harm Reduction and Treatment Integration Meeting – October 8th, 2024 – 9:30 AM to 11:30 AM</p>	<p>In-Person House of Hope 205 W. 9th Street, San Pedro, CA 90731</p>	<p><u>Week of 10/14/24 – SAPC Emails</u></p> <ul style="list-style-type: none"> 2nd draft of Admission Agreement (2-D) for comment 2nd draft of Toxicology Policy and Patient Agreement (2-E) for comment Final copy of Customer Walk-Through Template (2-H) for use 	

Δ Continuing R95 Admission Policy, R95 Discharge Policy, and R95 Training Presentation (2-A, 2-B, 2-C).

Δ NEW R95 Admission Agreement, R95 Toxicology Policy and Patient Agreement, & Staff Training Verification (2-D, 2-E, 2-F).

Δ NEW Service Design (2-G); Δ Continuing Service Design (2-H, 2-I); Δ Bidirectional Referrals Harm Reduction (2-J, 2-K)



For More Information

R95 Webpage: <http://publichealth.lacounty.gov/sapc/public/reaching-the-95.htm?hl>

R95 Capacity Building: <http://publichealth.lacounty.gov/sapc/providers/payment-reform/access-to-care.htm>

LA Times Article: <https://www.latimes.com/california/story/2024-04-23/how-la-county-is-trying-to-change-addiction-treatment>