



PROVIDER ADVISORY COMMITTEE MEETING

August 12, 2025
2 PM – 4 PM

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes.



WELCOME

Dr. Gary Tsai, Bureau Director, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



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Welcome 2025-26 PAC Members

Returning PAC Members

Adrian Reveles, Fred Brown Recovery Services

Alice Gleghorn, Phoenix House of California

Brianna Monroy, Helpline Youth Counseling

Colette Harley, SHIELDS For Families

Hiroko Makiyama, Koreatown Youth and Community Center

Jim Symington, Compator

Jina Tintor, Homeless Health Care LA

Jose Salazar, Tarzana Treatment Centers

Liana Sanchez, L.A. CADA

Nely Meza, Casa Treatment Center for Women

Neptune Linares, Clare Matrix

Pedram Moshfegh, Grandview Foundation

Seth Blackburn, Roots Through Recovery

New PAC Members

Claire Kobren, Changing Spirits

Dylan Grace, Beacon House

Erin Quinn, CRI-Help

Irene Lim, Children's Hospital Los Angeles

Kelly Steiner, Rancho San Antonio

Leslie Salguero, San Fernando Recovery Center

Aris Tubadeza, Asian American Drug Abuse Program

Sarah Blanch, Institute for Public Strategies

Zainab Mohammed, Families for Children



Agenda

| | |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2:00 – 2:05 | Welcome |
| 2:05 – 2:10 | Approval of Meeting Minutes – June 10, 2025 |
| 2:10 – 2:15 | Approve of 2026 Meeting Dates |
| 2:10 – 2:30 | PAC Co-Chair Updates |
| 2:20 – 2:30 | Workgroup Updates <ul style="list-style-type: none">• PAC Provider Data Workgroup• Building Communities of Belonging• 2025 PAC Awards |
| 2:30 – 3:50 | Discussion Items |
| 3:50 – 3:55 | Meeting Wrap Up |
| 3:55 - 4:00 | Public Comments |

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APPROVAL OF MEETING MINUTES

June 10, 2025 Meeting

Armen Ter-Barsegyan, Systems of Care, DPH

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

PAC Motion: June Meeting Minutes

- Please speak up if you'd like to make any changes.
- Motion to Approve
- Motion to Second





APPROVAL OF 2026 PAC MEETING SCHEDULE

Armen Ter-Barsegyan, Systems of Care, DPH

Substance Abuse Prevention and Control
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2026 PAC Meeting Schedule Vote



| Date | Time |
|-------------------|-------------|
| February 10, 2026 | 2 PM – 4 PM |
| April 14, 2026 | 2 PM – 4 PM |
| June 9, 2026 | 2 PM – 4 PM |
| August 11, 2026 | 2 PM – 4 PM |
| October 13, 2026 | 2 PM – 4 PM |
| December 8, 2026 | 2 PM – 4 PM |

All meeting dates correspond to the second Tuesday of the month



PAC Co-CHAIR UPDATES



Armen Ter-Barsegyan, SAPC

PAC Co-Chair Updates

One nomination received:

- **Nely Meza-Andrade**

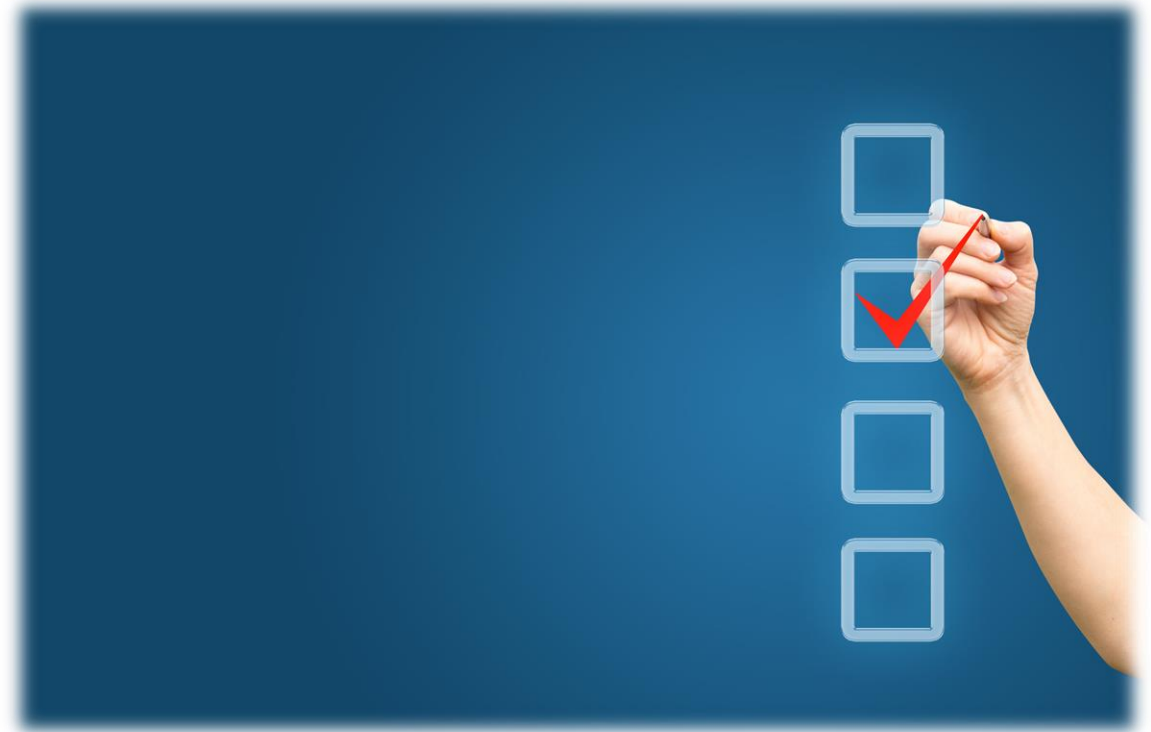
Casa Treatment Center for Women



E-Ballot Voting

Instructions

- Only PAC members eligible to vote
- 1 vote per member
- Only select one candidate
- Majority wins (over 50%)





PAC PROVIDER DATA WORKGROUP

Dr. Gary Tsai, Bureau Director, DPH
Francisco Reyes, DPH

Substance Abuse Prevention and Control
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Activity Goals and Objectives

- This activity is an extension of the foundational work completed by the PAC Data Workgroup.
- It reflects SAPC's continued commitment to data-informed decision-making and system improvement.
- The activity supports SAPC provider agencies in implementing a data aggregation platform that strengthens their ability to operate successfully in a value-based environment.
- It is designed with flexibility for provider agencies to participate to varying extents depending on how far along they are with exploration and implementation.

Current PAC Data Workgroup Metrics Selection

| Data Category | Metric |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Financial | <ul style="list-style-type: none">• Operating Costs as Percent of Revenue• Percent Increase in DMC Revenue• Percent of Claim Approvals in the First Billing Cycle (Level 1 Adjudication)• Cost-Per-Client• Billable Time |
| Clinical | <ul style="list-style-type: none">• Patient Retention Rates (30, 90, and 180 Days) |
| Workforce | <ul style="list-style-type: none">• SUD Counselor-to-Client Ratio• LPHA-to-Client Ratio• Staff Retention by Role Type (1, 3, and 5 Years) |
| Organizational | <ul style="list-style-type: none">• No-Show Rate for Intake Appointments |

Updated Activity Milestones

MILESTONE 1:

Complete Data Source Inventory + Baseline Metrics Collection

(Due Nov 2025)

Description:

- Provider agencies will complete a **comprehensive inventory of data sources** used for **ten** SAPC-selected metrics pulled from the *PAC Metrics List*.
- Provider agencies will also **collect, analyze, and report baseline data** for **five** of those metrics to test the feasibility and effort required for manual reporting using current systems.

Purpose:

- To help identify current data capabilities and limitations, laying the groundwork for evaluating the need for a data aggregation tool.

MILESTONE 2:

Complete Data Aggregation Readiness Assessment and Plan (Due Jan 2026)

Description:

- Provider agencies (including those with an existing platform) will complete a **data aggregation readiness assessment** and identify data infrastructure gaps.
- This milestone may directly inform the selection of appropriate data aggregation software and **ensure provider agencies are prepared for implementation and long-term data reporting needs**.

Purpose:

- To support provider agencies in making informed, strategic investments in data infrastructure and technology.

MILESTONE 3:

Purchase of Data Aggregation Software and Complete Implementation Plan

(Due Mar 2026)

Description:

- **Option 1:** Provider agencies that **have purchased or will purchase data aggregation software by March 2026** will outline a detailed implementation/sustainability plan, including a timeline, milestones, resource needs, and rollout/investment strategies.
- **Option 2:** Provider agencies that **defer purchase after March 2026** will develop a projected implementation plan, outlining a timeline, milestones, and strategic steps required for future purchase and implementation.

Purpose:

- To ensure all provider agencies, regardless of current readiness to purchase, are equipped with an actionable plan for implementing and sustaining a data aggregation solution that supports long-term data reporting.



BUILDING COMMUNITIES OF BELONGING WORKGROUP

Hiroko Makiyama, KYCC
Antonne Moore, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



Building Communities of Belonging Workgroup

July Meeting recap:

- Immigration concerns
- SB923 Curriculum (Transgender, Gender Expansive and Intersex Training)
- Equity 101 Training (“Laying the Foundation: SAPC Expectations for Culturally Responsive SUD Services”)



Next Meeting: Tuesday, September 9, 2025 | 3pm – 4pm

E-mail Armen Ter-Barsegyan Ater-barsegyan@ph.lacounty.gov to join workgroup



2025 SUD CHAMPIONS OF CHANGE AWARDS



2025 SUD Champions of Change Awards

- Nominate staff and agencies to be recognized for outstanding work in SUD field
- Open to all SAPC-network providers
- **Deadline:** September 30, 2025



Scan QR Code to view application



For questions, please email us at
Ater-barsegyan2@ph.lacounty.gov

2025 Award Categories

1. **Frontline Hero Award** - Recognizes direct service staff who bring empathy, professionalism, and a deep commitment to client recovery and wellbeing.
2. **Leadership Award** - Celebrates individuals who demonstrate exceptional leadership, guiding teams and embracing change.
3. **Administrative Excellence Award** - Recognizes individuals who play a vital role in supporting agency operations, including billing, data management, and compliance (**new category**)
4. **Agency Award** - Recognizes an agency that has made profound contributions to the community.



Scan QR Code to view application

For questions, please email us at
Ater-barsegyan2@ph.lacounty.gov



PAC DISCUSSION ITEMS



PAC Discussion Items

- 1. Addressing Attendance Drops Related to Immigration Raids & Medi-Cal Policy Changes**
Nely Meza-Andrade, Casa Treatment Center





SAPC DISCUSSION ITEMS





LATEST UPDATE ON FEDERAL CHANGES

Dr. Gary Tsai, Bureau Director, SAPC

Substance Abuse Prevention and Control
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ACCEPTING CONSERVED INDIVIDUALS FOR SUD TREATMENT

Dr. Gary Tsai, Bureau Director, SAPC

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RESIDENTIAL ASAM 4TH EDITION PILOT (CO-OCCURRING DISORDERS AND WITHDRAWAL MANAGEMENT)

Dr. Brian Hurley, SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health



PUBLIC COMMENTS

Dr. Gary Tsai, Bureau Director, SAPC

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Meeting Wrap Up

- **Next meeting:** Tuesday, October 14, 2025
- **Decisions**
- **Feedback on PAC Meetings:**
 - a) What did you like about the PAC meeting?
 - b) How could the PAC meeting be improved?
 - c) Do you have recommendations for topics that should be discussed at future PAC meetings?

PAC Meeting Feedback



<https://forms.office.com/g/tvzu2QZLT7>



ADJOURN

Next PAC meeting:

October 14, 2025, 2 PM – 4 PM

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