Provider Advisory Committee Meeting

The Alhambra, 1000 S. Fremont Ave., Bldg. A9 East
Microsoft Teams
July 12, 2022
2PM – 4PM

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Please type your name, pronouns, and organization in the chat for attendance purposes

Agenda

2:00 - 2:05	Welcome
2:05 – 2:10	Approval of Meeting Minutes – May 10, 2022
2:10 – 2:30	Recognition of Termed Out PAC Members
2:30 – 2:50	FY 2022 – 2024 Member Selection Process & Results
2:50 – 3:10	SAPC Announcements
3:10 – 3:20	Feature CalAIM Update - July 2022 Documentation Changes
3:20 – 3:35	Workgroup Updates
3:35 – 3:40	PAC Member Item
3:40 – 3:45	Future PAC Meeting Dates
3:45 – 3:50	Brainstorming Topics for Future Meetings
3:50 – 3:55	Meeting Wrap Up
3:55 - 4:00	Public Comments

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Welcome

Dr. Gary Tsai, Director, DPH-SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

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Approval of Meeting Minutes

May 10, 2022 Meeting
Kyle Kennedy, Systems of Care, DPH-SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Recognition of Termed Out PAC Members

Gary Tsai, Director, DPH-SAPC

Kathy Watt, Van Ness Recovery House

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Termed Out PAC Members

Ken Bachrach	Tarzana Treatment Centers, Inc.
Cory Brosch	Phoenix House California
Lisa K. Campana	LA Bio Med/Options for Recovery
JoAnn M. Hemstreet	Homeless Health Care Los Angeles
Elan Javanfard	Didi Hirsch Mental Health Services
Felipe Kaiser	Social Model Recovery Systems, Inc.
Rocio Quezada	California Hispanic Commission on Alcohol and Drug Abuse, Inc.
Edgar U. Sebastian	Helpline Youth Counseling, Inc.
William V. Tarkanian	Los Angeles Centers for Alcohol and Drug Abuse
Tenesha Taylor	Watts Healthcare Corporation
Shelly D. Wood	Grandview Foundation, Inc.

We thank you for your service!

FY 2022 – 2024 Member Selection Process and Results

Gary Tsai, Director, DPH-SAPC

Kathy Watt, Van Ness Recovery House

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

New Member Selection Process

SELECTION COMMITTEE

PAC Members
1. Kathy Watt (Co-Chair)
2. Deena Duncan
3. Christina Gonzales
4. Denise Shook

SAPC Staff
5. Daniel Deniz
6. Stephanie Chen
7. Marika Medrano
8. Dr. Nima Amini
9. Ami Shah

FY 2022-24 Selection Process Details	#
Open PAC Slots	11
Applications Reviewed	14
# of Reviewers Per Application	2

Introducing the FY 2022 – 24 Cohort

1. **Jose Aguilar**, Grandview Foundation
2. **Nina Glassman**, Roots Through Recovery
3. **Colette Harley**, SHIELDS for Families
4. **JoAnn Hemstreet***, Homeless Health Care Los Angeles
5. **Hiroko Makiyama**, Koreatown Youth and Community Center, Inc.
6. **Nely Meza**, Casa Treatment Center
7. **Rocio Quezada***, Helpline Youth Counseling
8. **Liana Sanchez**, Los Angeles Centers for Alcohol and Drug Abuse
9. **James (Jim) Symington III**, Compatior, Inc.
10. **William Taetzsch**, Didi Hirsch Mental Health Services
11. **Aris Tubadeza**, AADAP, Inc.

*Returning for a second term

PAC MEMBER RESPONSIBILITIES

Members most effectively contribute to the PAC by participating in a **bi-directional exchange of information and ideas** that can be used to shape SAPC policies and decisions.

1. Ability to dedicate at least 4/hours a month, if needed (e.g. workgroups).
2. Understand SUD policies & procedures, state regs,& certification standards.
3. Promote and implement changes to advance & grow system.
4. Discuss issues & recs at committee meetings & disseminate pertinent info to network providers.
5. Attend all meetings; if unable, designate a representative. Discontinue membership if miss two meetings within a 12-month period.
6. Submit notification in writing if no longer able to serve.

Source: PAC Bylaws

SAPC Announcements
Dr. Gary Tsai, Director, DPH-SAPC

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Announcements

- **Updating MAT Policies & Procedures at the Agency-Level**

- **PAC Awards**

- **CalAIM Updates**
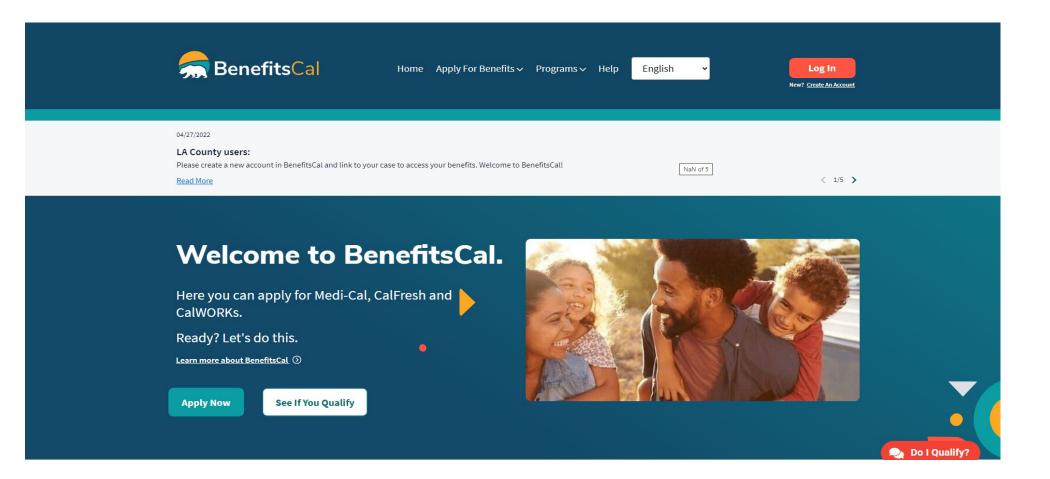 - Certified Peer Support Specialist Program
  - Payment Reform
  - BHCIP

Feature CalAIM Update –
July 2022 Documentation Changes
Dr. Brian Hurley, Medical Director, DPH-SAPC

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Agenda

- Inter County Transfer of Medi-Cal Benefits (ICT)
- Updating FE for MyHealthLA Enrollees now Eligible for Medi-Cal
- Reminder: New Adult Paper-Based ASAM for SAGE Downtimes
- CalAIM Documentation Redesign
- Open Discussion

DPSS Customer Service Center

- **Local numbers**
  - (626) 569-1399
  - (310) 258-7400
  - (818) 701-8200

- **Toll Free**
  - (866) 613-3777

- **Hours**
  - Monday – Friday from 7:30AM – 7:30PM
  - Saturdays from 8:00AM – 4:30PM
  - We are closed on all County Holidays

Intercounty Transfer Verification

- SAPC updated MEDS visibility; SAPC can now verify updated <u>county of residence</u> listed in MEDS file

- Per [BHIN 21-023](#), LA County of residence is sufficient, effective for dates of service 7/1/2021 onward, for establishing Medi-Cal eligibility

Essential Contact Info

- For a specific authorization question, contact the care manager named in SAGE
- UM General number: **(626) 299-3531** and email: SAPC.QI.UM@ph.lacounty.gov
- Netsmart Helpdesk for SAGE technical problems/questions: **(855) 346-2392**
- Phone Number to <u>file</u> an appeal: **(626) 299-4532**
- Providers or patients who have questions or concerns <u>after</u> receiving a Grievance and Appeals (G&A) Resolution Letter should contact the **G&A number** at **(626) 293-2846**

<u>Clarification</u>
- Phone Number to <u>follow-up</u> with an appeal after receiving a resolution letter: **(626) 293-2846**

Updating FE for MyHealthLA Enrollees now Eligible for Medi-Cal

http://publichealth.lacounty.gov/sapc/NetworkProviders/FinanceForms/FinancialEligibility/DocumentingChangesFinancialEligibilityStatus.pdf

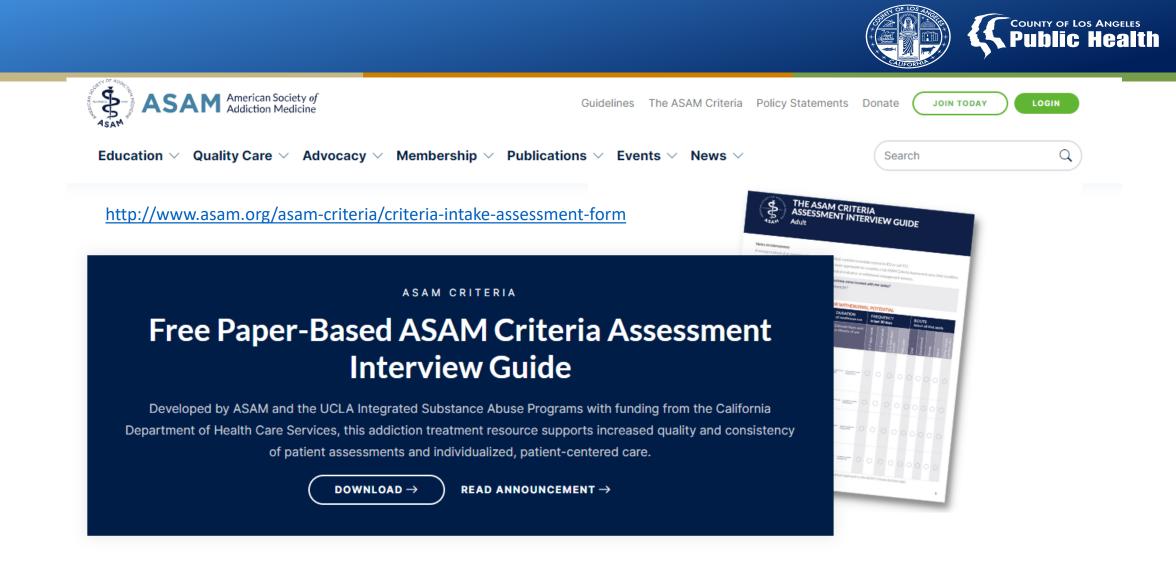# Updating FE for MyHealthLA Enrollees now Eligible for Medi-Cal

Coverage Expiration Date
05/31/2020

Effective Date Of Contract
01/01/2000

Figure 2: Coverage Expiration Date for Applying for Medi-Cal After Benefits Acquisition

The "DMC Medi-Cal" guarantor must be added and set as the primary guarantor using the "Change Order" arrows to move "California Department of Alcohol and Drugs" to the top of the list order (Figure 3). Providers must ensure the *"Coverage Effective Date"* (Figure 4) within the guarantor details corresponds to the same date the Medi-Cal benefits became effective. This information is available on the benefits card or the notification sent to the patient. It is recommended that the patient apply online through the YBN portal so that any needed information can be accessed online easily.

Guarantor Selection	
Change Order	**Guarantor Name**
↓ ⬆	CALIFORNIA DEPARTMENT OF ALCOHOL AND DRU
↓ ↑	LA County - Non DMC
↓ ↑	Applying for Medi-Cal

-- Guarantors -- ▾ **Add Guarantor**

Figure 3: Benefits Acquired During Treatment

http://publichealth.lacounty.gov/sapc/NetworkProviders/FinanceForms/FinancialEligibility/DocumentingChangesFinancialEligibilityStatus.pdf

http://www.asam.org/asam-criteria/criteria-intake-assessment-form

Free Paper-Based ASAM Criteria Assessment Interview Guide

ASAM CRITERIA

Developed by ASAM and the UCLA Integrated Substance Abuse Programs with funding from the California Department of Health Care Services, this addiction treatment resource supports increased quality and consistency of patient assessments and individualized, patient-centered care.

DOWNLOAD → READ ANNOUNCEMENT →

The ASAM Criteria® Assessment Interview Guide is the first publicly available standardized version of the *ASAM Criteria* assessment. With this release, ASAM and UCLA hope to increase the quality and consistency of patient assessments and treatment recommendations. This resource can also help assist states looking to facilitate continuity and consistency in substance use disorder (SUD) treatment delivery and coverage.

Because it is paper-based, offered **free to all clinicians**, and can be used in many different clinical contexts, the Guide enhances the public utility of *The ASAM Criteria's* multidimensional assessment approach for the addiction treatment community.

CalAIM Documentation Redesign (BHIN 22-019)

- DHCS removed the requirement to have a point-in-time treatment plan and the requirement that each chart note tie to the treatment plan, effective 7/1/2022 for **non-OTP LOCs**.

- DHCS removed the requirement for clients to sign the treatment plan, effective 7/1/2022, **for non-OTP LOCs.**

- DHCS now requires problem lists to allow active and ongoing updates of a client's evolving clinical picture

- Progress notes reflecting the plan of care, and verification of appropriate billing should align with progress notes.

- See Provider Meeting materials and video via http://publichealth.lacounty.gov/sapc/NetworkProviders/Regulations.htm

Timeline

- The primary users will use the presented instructions when SAGE is available to submit a problem list

- The Problem List Form will be posted on SAPC's Forms page: http://publichealth.lacounty.gov/sapc/NetworkProviders/Forms.htm

- As usual for the clinical form process; secondary providers could submit their problem list form following the SAPC Problem List Form standards to SAPC by sending to: SAPC.QI.UM@PH.LACOUNTY.GOV for review/approval

Q&A / Discussion

The secret of change is to focus all of your energy, not on fighting the old, but on building the new.

Socrates

quotefancy

PAC Workgroup Updates

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County of Los Angeles Department of Public Health

PAC Workgroup Updates

- **Funding Utilization Workgroup**

  Shelly Wood

- **Reaching the 95% Workgroup**

  Deena Duncan

- **Business Technology Workgroup**

  David Hindman & Samson Kung

PAC Workgroups

- *Established based on SAPC's need to address gaps*

- *Providers study a particular problem and draft recommendations*

Source: PAC Bylaws

Provider Advisory Committee
Business Technology Subcommittee

Next Meeting Dates

- Tuesday, August 23, 2022 from 10:30AM-12:00PM

- Thursday, November 17, 2022 from 03:00PM-04:30PM

Standing Agenda Items

- Update on SAPC-IT Initiatives

- Update on Sage Initiatives and Enhancements

- Provider Identified Business Technology Perspectives and Priorities

HIDEX Technical Updates and Discussion Meeting for Secondary Providers to be scheduled this month

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PAC Member Item

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Future PAC Meeting Dates
Anulkah Thomas, Systems of Care

Substance Abuse Prevention and Control
County of Los Angeles Department of Public Health

Future PAC Meeting Dates

- Tuesday, September 13, 2022, 2 p.m. – 4 p.m.

- Tuesday, November 8, 2022, 2 p.m. – 4 p.m.

Future Workgroup Meeting Dates

Reaching the 95%	Business Technology
Monday, July 18 from 2 – 3:30 pm	Tuesday, August 23 from 10:30-12pm
Thursday, August 4 from 2:30 - 4 pm	Thursday, November 17 from 3-4:30pm
Thursday, Sept 1 from 2:30 - 4 pm	
Thursday, October 6 from 2:30 - 4 pm	
Thursday, November 3 from 2:30 - 4 pm	

Please contact Kathy Watt (wattvnrh@aol.com) or Anulkah Thomas (athomas2@ph.lacounty.gov) if interested in joining.

Brainstorming Topics for Future Meetings
Emily Caesar, Systems of Care

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Meeting Wrap-Up

1. Decisions/Next Steps
2. Meeting Evaluation

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Public Comments
Dr. Gary Tsai, Director, DPH-SAPC

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Adjourn
Next PAC meeting:
September 13, 2022, 2 p.m. – 4 p.m.

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