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SAPC INFORMATION NOTICE 25-12

Supersedes IN 24-08 Effective 8-12-25

August 12, 2025

TO: Los Angeles County Substance Use
Disorder Contracted Treatment
Providers

FROM: Gary Tsai, M.D., Bureau Director *GT*
Substance Abuse Prevention and Control Bureau

SUBJECT: **REVISED: SUBSTANCE USE DISORDER TREATMENT
SERVICES PROVIDER MANUAL VERSION 10.0**

Under the delegated authority issued to the Los Angeles County Department of Public Health's Bureau of Substance Abuse Prevention and Control (SAPC) on May 17, 2017, this Information Notice serves to amend all provider treatment contracts to include the Substance Use Disorder Treatment Services Provider Manual Version 10.0 (Provider Manual) Exhibit.

Effective July 1, 2017, all specialty substance use disorder treatment services must be delivered in accordance with the program requirements detailed in the Provider Manual.

The Provider Manual ensures patients receive the same quality care and benefit package throughout Los Angeles County. Provider Manual 10.0 reflects advances in the system and covers the following areas:

- Modernizing Substance Use Disorder Treatment
- Client Service Standards
- Client Service Standards: Special Populations
- Clinical Process Standards

- Provider Quality Improvement Expectations
- Business Process Standards
- Appendices

As such, the amended version of **Provider Manual 10.0** is posted at the following link:

<http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm?tm#manuals>

To support providers in navigating the Provider Manual, SAPC has developed the following resources:

- **Quick Reference Guide:** highlights all updates in the latest version
- **Provider Manual Adobe Acrobat Instructions:** an instructional video to assist with document navigation

Both resources are available at the link above.

SAPC will continue to release updated versions of the Provider Manual as needed. However, it is the responsibility of each provider to ensure they are referencing the most current version.

If you have any questions or need additional information, please contact the Contracts and Compliance Division by telephone at (626) 299-4532, or by email at SAPCMonitoring@ph.lacounty.gov.

GT:IP

Attachment