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April 19, 2021

**SAPC BULLETIN 21-04**

**TO:** Los Angeles County Substance Use Disorder  
Contracted Prevention and Treatment Service Providers

**FROM:** Gary Tsai, M.D., Division Director *GT*  
Substance Abuse Prevention and Control

**SUBJECT: EFFECTIVE COMMUNICATIONS WITH SAPC NETWORK**

The Department of Public Health, Division of Substance Abuse Prevention and Control (SAPC) is committed to establishing and maintaining effective lines of communication with all contracted substance use disorder (SUD) prevention and treatment service provider agencies. Similarly, contracted prevention and treatment service provider agencies are expected to ensure all relevant staff throughout their organization receive and understand SAPC communications (e.g., Provider Manual, Information Notices, Bulletins, email updates) which are critical to the delivery of services and relevant to their respective positions.

**SAPC – Provider Communications**

SAPC has enhanced its existing “SAPC Provider Listservs” which are used to facilitate effective communication with various service provider audiences. Information shared via the listservs are vital to the effective implementation of SAPC-funded programs and will include the release of new Information Notices, Bulletins, changes to standards and policies, updates on Sage or other information relevant to the delivery of services, and the management of SAPC’s SUD prevention and treatment network.

Subscription to the “SAPC Provider Listservs” must be made by the provider agency Executive Leadership and/or the Sage Provider Liaison. Requests to subscribe to any of the “SAPC Provider Listservs” must be submitted to [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov) with the designated listserv group(s) requested.

Below is the list and description of the targeted audience(s) for all SAPC Provider Listservs:

<b>Listserv</b>	<b>Target Audience</b>	<b>Purpose/Type of Information Shared</b>
<b>All Agencies</b>	Leadership and designated staff (per Executive leadership of provider agency) for all SAPC services and providers	High-level information on administrative updates having an impact on all SAPC service agencies
<b>SAPC Treatment</b>	Contracted treatment provider leadership and key staff	High-level administrative and programmatic updates impacting contracted treatment services (e.g. Information Notices, Bulletins, State guidance)
<b>SUD Treatment Workforce</b>	All Sage users	Primarily clinically related and more detailed updates, news, and requirements having an impact on direct service provision
<b>Medical Director</b>	Physicians serving as Medical Director and Executive leadership of contracted treatment provider agencies	High-level clinical updates and news impacting treatment protocols
<b>SUD Transformation</b>	Contracted and non-contracted SUD prevention and treatment provider agencies and other stakeholders	High-level administrative and programmatic updates impacting SAPC prevention and treatment services (e.g. Bulletins, news, etc.), including updates on upcoming trainings, conferences, and grant opportunities
<b>SAPC Prevention</b>	Contracted prevention provider leadership and key staff	High-level administrative and programmatic updates impacting contracted prevention services (e.g. Bulletins, news, etc.)

Please contact your assigned Contract Program Auditor for additional information.

GT:dd