



Sage: eLearning



Web-Based Training for Sage (aka eLearning)

- Courses are organized into several modules
- Each module can be completed in 30 minutes or less
- Modules can be stopped and restarted where users leave off
- Modules contain instructional details and simulation exercises to test users' ability to apply what has been taught
- After completing the modules, a final exam must be passed with a score of $\geq 70\%$
- Final exam questions and some responses are shuffled to create a unique assessment for each user





eLearning: Course Registration and Completion

- **Step 1:** User completes the User Creation Form with their name, email address, C-number, location and role
- **Step 2:** The Sage Help Desk receives the request for account creation and sends the user an email with instructions for purchasing the course required for their role
- **Step 3:** User visits the myLearningPointe store, creates an account and purchases/completes the required training
 - Note: *Courses can only be purchased with a credit card by individual users.*
- **Step 4:** The myLearningPointe team sends an email to the Sage Help Desk each morning notifying them of users who passed courses the previous day
- **Step 5:** The Sage Help Desk creates the user accounts and sends login credentials

<24 hour
turnaround

<24 hour
turnaround

The screenshot shows two sections of the user interface. The top section is titled "SIGN-IN" and contains a "User name:" input field, a "Password:" input field, a "Sign-in" button, and a link for "Forgot your password?". The bottom section is titled "CREATE ACCOUNT" and contains a message: "If this is your first time to Netsmart University you must create a new account." Below this message is a "Create New Account" button with a green plus icon, which is highlighted with a red border.

eLearning Course Details

- **Cost:** \$10/user
- **Access:** 24 hours per day, 7 days per week
 - Course access does not expire
 - Courses can be retaken as often as needed – no limits
- **Currently Available Courses:**
 1. Clinical User
- **Planned course modules:**
 1. Billing (September 2018)
 2. Super User Training (early-October 2018)
 3. Sage for Secondary EHR Users (early-October 2018)
 4. SASH/CENS (Pending)





Member Authorizations





New Authorization Grouping

Pregnant and Parenting Women (PPW) Services Providers

- See updated Rates & Standards Matrix for PPW HCPC Codes for:
 - Room & Board or RBH for Children
 - Case Management for Children
 - Child Care Services for Children
- Only providers who are **DMC Certified for Perinatal Services** are eligible to utilize these extra codes.
- To receive an authorization to use these codes, you should request an authorization grouping that ends in “-PPW”
- Only Providers in the “Pregnant & Parenting Women (PPW) Service Provider” network should be requesting authorization groupings that end in “-PPW”.



New Authorization Grouping

Pregnant and Parenting Women (PPW) Services Providers, (con't)

- All providers can still treat pregnant and parenting women, however, should not select the “PPW” groupings unless they are a PPW Services Provider.
 - If provider is not part of the Pregnant and Parenting Women Provider Network, then provider should select an authorization grouping that DOES NOT end in “PPW” for the requested LOC.
- **Documentation:** Need to provide documentation for each child (Name/Age/DOB) as well as documentation for each service provided on Miscellaneous Note.
- For more information about the PPW network or to verify if you are a participating provider, please contact Natalie Manns 626.299.4189



New Authorization Grouping

- **Perinatal & Parenting PPW Grouping**
 - Available for most Levels of Care and age groups
 - Not available for:
 - Withdrawal management at any age group
 - Not available for RSS at any age group
 - Not available for ASAM 1.0-AR at any age group
- **Perinatal vs. Perinatal PPW**
 - WM, RSS and ASAM 1.0-AR have Perinatal Auth groupings w/o the “-PPW” ending for reporting purposes.
 - If you are serving a Perinatal woman at WM, RSS or ASAM 1.0-AR, you SHOULD use the “.../perinatal” authorization group.
 - This only designates that the patient is perinatal and includes the same rates and HCPC codes as non-perinatal patients.

Authorization Updates

System configuration for Fiscal Year 2018-2019

- **Authorization Groupings:** Netsmart is finalizing the conversion of authorizations from the FY 2017/18 grouping to the FY2018/19 groupings. *No action is needed on your part.*
- **Authorization Status:** Netsmart has converted authorizations from “pending, no active contract” to “approved” status.





Rates And Standards Matrix



New Billing Codes

New Codes to Differentiate Type of Medication Service

- H2010 Medication Services (Non-MAT) to be used for all standard, non-MAT medication services.
- “MAT-SVC” added to allow providers to show when MAT medication services were utilized.
 - MAT-SVC is available at all Levels of Care where Medication for Addiction Treatment can be offered.

Changes to OTP Level of care

- Increase in Non-PPW rates for most services
- Added Buprenorphine (Mono)- Generic
- Added Buprenorphine- (Naloxone Combination) Generic
- See updated rates for Disulfiram, Naloxone, Methadone
- H2010 Medication Services (Non-MAT)
- Added New HCPC Code: “MAT-SVC” for Medication Services (MAT)





New Billing Codes

Changes to Pregnant and Parenting Women Services Providers (Formally Perinatal Services Network)

- PPW services provider housing a Parenting woman and child can now bill the room and board or RBH bed for the parent and child.
- Same rate as patient. Submit separate treatments/claims for patient and each child, if applicable.

S9976-C	Residential (RS) ASAM 3.1, 3.3 or 3.5 - Room and Board	\$51.66	Day Rate	Child (age 0-16) accompanying parent to RS. Contingent on RS participation by perinatal or parenting women.
H2034-C	Recovery Bridge Housing (RBH) - Bed Day	\$38.50	Day Rate	Child (age 0-16) accompanying parent to RBH. Contingent on RBH participation by perinatal or parenting women.

Discharge Procedures



Discharge Services

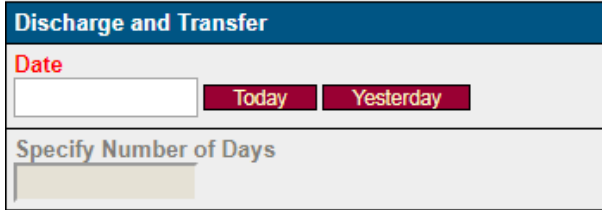
- Discharge Services HCPC is available for ALL LOC's except 1.0AR, RSS and RBH
- You need to discharge patients from every LOC that you admit them to.
- Discharge Services include:
 - Services related to preparing the patient for referral into another level of care, post-treatment return or reentry into the community, a
 - Linkage to essential community treatment, housing and human services.
 - Completion of CalOMS discharge.

Discharge Process: What is Required?

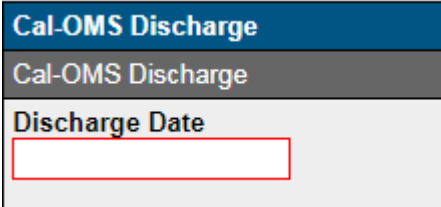
- Situation: Discharge from any treatment LOC

- Discharge and Transfer Form

- Date is the date patient completed treatment.



- Cal-OMS Discharge or Cal-OMS Administrative Discharge




- Enter actual date of discharge

- Situation: Discharge from RBH

- RBH Discharge Form

- NOTE: Updated label to more accurately reflect information requested.



Discharge Dates

- Thought of the Day: The date of discharge is the date the patient was discharged.
 - Providers need to complete the discharge paperwork on the day the patient was discharged. This includes:
 - Cal-OMS Discharge
 - Discharge/Transfer Form
 - RBH Discharge Form
 - This has an impact on:
 - Patient's ability to be admitted to other programs
 - Your agency's eligibility for incentive payments
 - Number of RBH days available
 - SAPC has noted providers have been entering a variety of dates in the discharge date fields.

Billing Tips & Tricks



Billing Tips and Tricks

- **Ensure you are using the correct member authorization for the services and dates you are billing**
 - Please note you may have different authorization numbers during the billing period.
- **Make sure that you are billing on an approved authorizations**
 - This is especially important for providers who are submitting the 837 file.
- **Ensure that eligibility requirements are met prior to submission, including:**
 - Financial Eligibility: CIN, DMC and Non-DMC guarantors, if applicable
 - Provider Diagnosis (ICD-10) Form completed
- **Ensure that the rate is correct and consistent with the fiscal year you are billing for.**
 - If there is a discrepancy between Sage and New Rates, Call the Helpdesk for assistance.