How to enroll Desktops/Laptop devices into Microsoft Intune:

1. If you are using Windows 8.1 Desktops/Laptops click on: Enroll Windows 8.1 devices
2. If you are using Windows 10 Desktops/Laptops click on: How to find your Windows 10 Version
3. If you are using MAC OS click on: Enroll your macOS Device
Enroll your Windows 8.1

1. On your desktop search for PC Settings and select PC settings:

![Image of PC settings search]

2. Click on Network then click on Workplace.

![Image of Network settings]

3. Enter the username issued to you by the County of Los Angeles for the User ID (UserID should be in the form of an email address: c123456@ph.lacounty.gov), if required, and then tap Join.
4. Enter the password for the account that was issued to you by the County of Los Angeles.

 Connecting to LA County ISD

LA County ISD

Sign in with your organizational account

|4144141@ph.lacounty.gov | X |

 **********

Sign in

Sign in using an X.509 certificate

5. If the **Turn on device management** section is not available, skip this step and step 6. If **Turn on device management** section is available tap **Turn on**.
6. In the **Allow apps and services from IT admin** dialog box, check the **I agree** box, and then tap **Turn on**.

7. To verify that your device has successfully enrolled go to PC settings -> Network -> Workplace and you should see the user ID section filled in with username issued to you by the County of Los Angeles, see below.
Windows 10 Version (How to find windows version)

To enroll your Windows 10 device, you must know the version of Windows 10 that you are running, version 1511 and lower, or 1607 and higher. There are two different set of instructions based on the version.

1. Go to **Start**.
2. Type the phrase "about your PC" into the **search bar**, then select **About your PC**.

3. In your **Settings**, you will see a list of information about the version of Windows 10 that is installed on your PC. Within this list, locate the **Version**.

4. If your version is 1607 or higher click on: **1607 or higher**.
5. If your version is 1511 or less click on: **1511 or less**.
If your Windows 10 version is 1607 or higher

1. In the search type *Settings* and click on settings.

2. Select *Accounts*, then select *Access work or school*. Click on connect on the screen detailed below.
3. Enter the username issued to you by the County of Los Angeles for the User ID (UserID should be in the form of an email address: c123456@ph.lacounty.gov), and then select **Next**.

4. Sign in to Intune with the password issued to you by the County of Los Angeles.

You’ll see a message indicating that your company or school is registering your device.

5. When you see the **You’re all set!** screen, select **Close**. You’re done.
6. If you want to ensure that you have successfully enrolled your device with Intune, in the Connect to work or school window you should see the account that the County of Los Angeles issued you listed.
If your Windows 10 version is 1511 or less

1. Go to Start.
   - If you are on a Windows 10 Desktop/Laptop device, go to the Start menu.

2. Open the Windows Settings app by searching for "settings" in the search bar.
3. Select Accounts.

4. Select Your account.
5. Select **Add a work or school account**.

6. Sign in with the username and password issued to you by the County of Los Angeles for the User ID (UserID should be in the form of an email address: c123456@ph.lacounty.gov).
Enroll your macOS device in Intune

To enroll your MAC OS to Microsoft Intune open an internet browser, Google Chrome or Firefox. Go to URL https://login.microsoftonline.com/ and follow the instructions below.

1. Log into the Company Portal website with the account issued to you by the County of Los Angeles.
2. After logging in, click on the Menu in the top left corner of the page and select My Devices.

4. On the My Devices page, you will either see a list of enrolled devices or simply a banner. This depends on if you already have a device enrolled, macOS or otherwise. To enroll a device that is not listed, select the banner that says If your device is listed, tap here to identify it. You can also tap here to enroll your device if it is not listed. If you don't have any enrolled devices, the banner will read You don't have any devices enrolled. Enroll this one by tapping here.
5. A popup window will appear with a brief explanation of why you are going to **identify or enroll this device**. Review this, then click **Enroll** to proceed.
6. A second popup window will appear with a brief explanation of what will happen when you **Enroll this device.** Review this, then click **Install** to proceed.

Which device is this?

Right now, your device is either not managed enrolled, or the Company Portal can't figure out which managed enrolled device it is.

Identifying or enrolling your device will let you install the right apps which require enrollment on the right device. Some apps do not require enrollment and can be installed on any device. Note that enrolling your device allows your IT administrator to manage some of its settings to keep corporate data secure.

If you’ve just enrolled this device, it might take a few minutes for it to show up in the Company Portal.
7. **System Preferences** will open, and ask you if you want to **Install "Management Profile"**? Click **Install** to proceed, or get more details by clicking **Show Profile**.
8. A macOS popup window will appear. Confirm that you want to make changes by providing your computer’s **User Name** and **Password** (this username and password is the account that has administrative privelages to the MAC), then clicking **OK**. This will install the management profile onto your Mac.
9. You may see some additional messages from your Mac with more details about the profile, or whether you're sure that you want to **Install**. Click **Continue** and **Install** through these to proceed. Once the installation finishes, you will be able to view your newly-installed **Management Profile** in the list of **Device Profiles**.
Some profiles may say that they're **Unverified**; as long as they're from your company, this is normal.