



Communication Release

8/25/2023

Secondary Providers can begin test claims in PCNX TRAIN

PCNX TRAIN has been configured and is now available for secondary providers to test billing and claim submittal. Instructions for billing testing were sent to Sage Liaisons on Monday, 08/21/23. Please be advised that fees and configurations in the TRAIN environment are not meant to match your actual configurations in LIVE; these are for testing purposes only. If you have any questions about PCNX only, please reach out to sage@ph.lacounty.gov.

If you have 837 questions, please reach out to Lina Tsatryan ltsatryan@ph.lacounty.gov and sapc-finance@ph.lacounty.gov

Crosswalk Services to Recovery Services Available Codes

SAPC is working with DHCS to update guidance regarding a discrepancy within Recovery Services allowable services and allowable billing codes. According to BHIN 23-001, allowable services under RS include, Assessment, Care Coordination, Counseling (Group and Individual), Family Therapy, Recovery Monitoring and Relapse Prevention. However, under CalAIM, Recovery Services only has two allowable billing codes: H2015 and H2017. While this discrepancy is being investigated and resolved at the State level, SAPC is providing the following guidance for how to claim the allowable services under CalAIM for Recovery Services.

Allowable Recovery Services Billing Code FY23/24 Crosswalk To:	Previous Service and Billing Code Crosswalk From:
Psychosocial Rehabilitation, per 15 minutes H2017	Assessment (H0001)
	Group Counseling (H0005)
	Individual Counseling (H0004)
	Family Therapy (90846/90847)
Comprehensive community support services, per 15 minutes H2015	Care Coordination (T1017)
	Recovery Monitoring (H0038-R)
	Relapse Prevention (H0038-S)

UPDATE: Roll-Up Services for Different Places of Services

Many providers have asked about how to roll up or combine services to avoid the duplicate service denial when the services occurred at different places of services. For instance, when a patient attends a group counseling session in person and by telehealth in the same day for the same provider. The State has clarified that the provider should still combine these services and use the most relevant place of service code. If there are only two services, providers can choose either place of service. However, if there are 3 or more services then choose the most frequent place of service.

Updated Companion Guide HIPAA 837P

SAPC completed updating and posted the [Companion Guide HIPAA 837P](#) to the [Sage System Guides](#) website. The companion guide is intended to be used by SAPC contracted providers in support the 837P ASC X12 Health Care Claim transaction implementations.

REMINDER:

Providers Need to Finalize Notes left in Draft Status in PCON Classic prior to PCNX Release in LIVE

During the PCNX trainings the new unified Progress Note form was introduced to the network. This Progress Note Form has been redesigned to enable providers to indicate the use of add-on services for up-billing that is part of CalAIM Payment reform. When providers transition to Sage-PCNX LIVE, the Progress Note form will be enabled and all other Note forms will become Read-Only. Providers are encouraged to finalize all outstanding Progress Note (BIRP/GIRP/SIRP/SOAP) and Miscellaneous Note Options as soon as possible and before the transition to PCNX. Notes left in draft status in Sage-ProviderConnect (PCON) classic will no longer be editable when the network transitions to PCNX LIVE. For notes left in draft, providers will need to recreate the note in the new Progress Note form.

PCON Forms that will be Read-Only in PCNX

- Progress Note (BIRP)
- Progress Note (GIRP)
- Progress Note (SIRP)
- Progress Note (SOAP)
- Miscellaneous Note Options

Reminder to Submit Claims Entered in PCON Classic prior to PCNX Release in LIVE

SAPC reminds providers to submit claims entered in PCON Classic prior to the release of PCNX-LIVE. Claims entered in PCON but not submitted prior to PCNX go-live must be re-entered in to PCNX for processing. Providers that have submitted claims while waiting for their contract amendments to be approved are reminded to submit claims entered in PCON Classic upon SAPC approval.