



Communication Release

6/2/2023

PCNX Training Dates for Sage Users

SAPC has been working with Netsmart to upgrade the Sage interface for providers from ProviderConnect (PCON) to ProviderConnect NX (PCNX). SAPC is excited to announce the first training series to prepare providers for this upcoming transition! The trainings are grouped into modules and will be offered through Team Meetings. **Registration is required.** Click on the “Flyer” hyperlink for details on the training including the registration link.

Training Module	Intended Audience	Date/Time	Flyer Link
Introduction to PCNX: Navigating the New User Interface	All Providers with Sage accounts.	Tuesday 6/13/2023 3:00 pm – 5:00 pm	Flyer
Introduction to PCNX: Navigating the New User Interface	All Providers with Sage accounts.	Friday 6/16/2023 10:00 am – 12:00 pm	Flyer
PCNX For Primary Sage Users: Admissions and Intake	Primary Sage Users	Wednesday 6/21/2023 9:00 am – 11:00 am	Flyer
PCNX For Primary Sage Users: Admissions and Intake	Primary Sage Users	Wednesday 6/21/2023 3:00 pm - 5:00 pm	Flyer
PCNX For Secondary Sage Users	Secondary Sage Users	Wednesday 6/28/2023 3:00 pm – 5:00 pm	Flyer
PCNX For Secondary Sage Users	Secondary Sage Users	Thursday 6/29/2023 10:00 am- 12:00 pm	Flyer
PCNX for Primary Sage Users: Clinical Documentation	Primary Sage Users	Wednesday 7/5/2023 3:00 pm - 5:00 pm	Flyer
PCNX for Primary Sage Users: Clinical Documentation	Primary Sage Users	Thursday 7/6/2023 10:00 am- 12: pm	Flyer
PCNX for Primary Sage Users: Financial and Billing	Primary Sage Users	After All Treatment Provider Meeting. LIVE presentation	Registration pending.
PCNX for Primary Sage Users: Financial and Billing	Primary Sage Users	Thursday 7/13/2023 1:00pm – 3:00 pm	Flyer

Please enter your email carefully when registering as the invitation will be sent to the email entered. If you don't receive a confirmation within an hour, there may have been a typo in the email, and you will need to re-register.

Discontinuation of the ProviderConnect Training Environment

In preparation for the transition from ProviderConnect (PCON) to ProviderConnect NX (PCNX), SAPC is disabling the Train environment. This will allow SAPC and Netsmart to configure PCNX Train for provider use. Providers will lose access to the Train environment on Monday June 5, 2023. When PCNX Train becomes available, providers will be notified via Sage Communication.

Fiscal Year 2021-2022 Close Out

Friday, June 30, 2023, is the official close out date for Fiscal Year 2021-2022. Providers must finalize any pending billing and submit any correctable denials by the deadline. Providers are highly encouraged to submit prior to the deadline in the event they encounter technical issues.

Clarification on Medicare Billing Under Payment Reform

During the Payment Reform Provider Meeting on May 30, 2023, it was shared that certain CPT codes must be billed to Medicare as the primary insurer. SAPC would like to clarify that this requirement only applies to patients who have both Medicare and Medi-Cal (Medi-Medi) coverage. Providers do not need to bill to Medicare if the patient only has Medi-Cal or is non-DMC funded. Providers should follow the Billing Rules tab on the Rates and Standards matrix under “Exempt from Medicare COB?” for when a code is billable to Medicare, for services delivered specifically to Medi-Medi patients. If the code is not exempt from Medicare COB, the patient has Medi-Medi and the service was delivered by a Medicare allowable discipline, then the claim must be treated the same as any OHC coverage.

Fiscal Year 2022-2023 Billing Deadlines

As the current Fiscal Year comes to a close, SAPC is taking the necessary actions to ensure the appropriate expenditure of all contracted funds. This notice provides guidance on upcoming reimbursement deadlines to submit claims for services provided prior to June 30, 2023, according to contract type.

Drug Medi-Cal Treatment Services

Claim Submission Deadline	Expected Date of Reimbursement
July 1, 2023 – July 7, 2023	End of July 2023
July 8, 2023 – July 31, 2023	After the Sage blackout period has been lifted.

Any other FY22-23 claims received or submitted after July 31, 2023, will be processed after the Sage blackout has been lifted and under the normal billing schedule.

Recovery Bridge Housing Service

Claim Submission Deadline	Expected Date of Reimbursement
July 1, 2023 – July 7, 2023	End of July 2023
July 8, 2023 – July 15, 2023	End of August 2023

Prevention, Client Engagement and Navigation Services, and all Other Contracts

Invoice Submission Deadline	Expected Date of Reimbursement
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July 1, 2023 – July 7, 2023	End of July 2023
July 8, 2023 – July 15, 2023	End of August 2023