



Communication Release

1/13/2023

Sage Provider Communication Distribution List

The distribution list used to deliver this Sage Provider Communication has been updated to include **all** Sage users. SAPC is excited to reach all Sage users via this communication to support informing the provider network of important upcoming and current Sage related topics.

New Authorization Groups for Medication Services for Parenting Youth

As of Friday, January 13, 2023, Sage will be configured to allow providers to submit member authorization requests for Medication for Addiction Treatment services (MATSvc) for parenting youth (ages 12-17) for dates of service beginning with 7/1/2022. Youth MAT services are configured as standalone auth groups that require providers to submit a service authorization request. Providers should utilize the appropriate auth group below based on the level of care the patient is receiving services under. Note that these authorization groups are strictly for billing MAT services with the codes listed below. This is a supplemental authorization to the main member authorization for the youth patient receiving services if the patient requires MAT service

Authorization Group Name	Associated CPT Code(s)
ASAM .5 - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U7:HA:PG
ASAM 1.0 - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U7:HA:PG
ASAM 1.0-WM - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U4:U7:HA:PG MATSvc:U4:U8:HA:PG
ASAM 2.1 - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U8:HA:PG
ASAM 3.1 - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U1:HA:PG
ASAM 3.5 - 12-17 MAT for Youth/Parenting(PG)	MATSvc:U3:HA:PG

DHCS NDC Corrections for Generic and Brand Names Medications

DHCS recently posted National Drug Codes (NDC) updates that removed several NDCs and moved four codes to sublingual film buprenorphine. On Friday, January 20, 2023, Sage will be configured to reflect the most up-to-date version of the NDCs and rates corrected by DHCS under DMC-ODS. Providers should refer to the current Rates and Standards Matrix for the most recent version of the NDCs and rates.

- [22-13 Fiscal Year 2022-2023 Rates and Payment Policy Updates](#) (Revised - October 2022)
 - [Perinatal Rates Matrix Fiscal Year 2022-2023](#) (Revised - October 2022)
 - [Standard Rates Matrix Fiscal Year 2022-2023](#) (Revised - October 2022)
 - [Youth Rates Matrix Fiscal Year 2022-2023](#) (Revised - October 2022)

SAPC Financial Analyst are available to address any billing related questions.

The bi-annual Sage Help Desk Feedback Survey was emailed to users who submitted a Sage Help Desk ticket within the last six months. The survey will be open from 1/9/2023 to 1/23/2023. The survey helps SAPC and the Sage Help Desk to determine if users are receiving the support they need from the Help Desk and identify any areas of improvement. The survey responses and feedback are an important part of our ongoing process improvement. We encourage all users that receive the survey to please complete it within the designated two-week period.

Closing FY 20-21: Billing Deadline Extended

SAPC would like to remind providers that the **billing deadline for FY 20-21 is extended to Tuesday, February 28, 2023**. Providers should ensure all resubmissions of State denials are completed by this date. SAPC will accept and adjudicate services received through the end of 2/28/2023. Any services for FY 20-21 submitted on or after March 1, 2023 will be automatically denied by Sage with the reason, "Cost Reporting for Fiscal Year is Closed."

Providers are reminded that the 28th is the final date for billing and after the 28th no corrections or resubmissions of claims will be approved. In order to ensure that rejected or denied claims are able to be worked and resubmitted for processing, SAPC recommends that billing be submitted at least one week before the deadline to allow the agency to fix any claims.

It is strongly recommended that Primary Sage Users check the Audit Log Report in ProviderConnect to ensure that bills submitted in Sage were sent successfully to SAPC and not held by a system process so the bill can be resent prior to the 2/28/2023 deadline. If assistance is needed in using the Audit Log Report, please contact the Sage Help Desk by phone at (855) 346-2392 or via the Sage Help Desk ServiceNow Portal at <https://netsmart.service.now.com/plexussupport>.