



## Communication Release

8/1/2024

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### FY 24-25 Claims Blackout Lifted & New Fiscal Year Reminders

**The claiming blackout for fiscal year 2024-2025 has been effective Thursday 8/1.** This message is to notify SAPC treatment providers may begin submitting claims for FY 24-25 immediately.

As a reminder providers can and should continue to submit authorizations for FY 24-25 as well as continue to submit any needed authorizations and claims for FY 23-24 and 22-23. Important information regarding changes for the new fiscal year configuration are noted below. Please be sure to read the information carefully.

#### **Split Authorization Numbers**

Please note that authorizations spanning the previous fiscal year (ending 6/30) and the new fiscal year (beginning 7/1) are referred to as “split authorizations.” This means that the authorization for the patient will have two different authorizations and different authorization numbers for the different fiscal years. Providers can run the Authorization Request Status Report in PCNX-Sage to identify those authorization numbers.

Secondary Providers: When preparing billing for the new fiscal year, please ensure your EHR is updated with the new authorization numbers for the 2024-2025 fiscal year for these split authorizations. New auth numbers for split authorizations are already available for providers to access via Sage. If the prior fiscal year’s authorization number is submitted for the patient for the new fiscal year, providers will receive local denials with the coverage denial reason, “Invalid authorization number,” and denial code CO284 M62. The resolution for these denials is to update the authorization number for the current fiscal year and resubmit these claims.

#### **Sage Help Desk**

Should you experience any difficulty submitting claims or have questions regarding billing, please contact the Sage Help Desk. Your notification will help us better monitor Sage and provide timely resolution.

- Sage Help Desk Phone Number: (855) 346-2392
- Sage Help Desk ServiceNow Portal: <https://netsmart.service-now.com/plexussupport>

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### FY 24-25 Pending Configuration

As part of the FY 24-25 Sage rates configuration process, SAPC has identified the items below as pending configuration. SAPC is working with Netsmart to configure these items as quickly as possible to allow providers to bill appropriately for these services. SAPC will provide additional guidance for billing these services in a future communication.

Treatment providers are asked to **HOLD** billing for the following HCPCS/CPT Codes until further notification:

- H0049-N: Screening Non-Admission
  - H0050: Contingency Management
  - ASAM 1.0 WM for 99415, 99416, and 99417
  - Residential/WM services using the HA modifier – these codes will be removed from the Sage system for services as of 7/1/2024 as DHCS has removed HA as an applicable modifier
  - T1017: Nurse Practitioner - Targeted Case Management
  - 90791 for LPHA Clinical Trainee
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## New Fiscal Year Rates and Payment Updates

On 7/18/24, FY 24-25 billing updates were communicated via email “SAPC Bulletin 24-04 - Fiscal Year 2024-2025 Rates and Payment Policy Updates”.

- [SAPC Bulletin 24-04 - Fiscal Year 2024-2025 Rates and Payment Policy Updates](#)
- [Rates and Standards Matrix FY 24-25 - Provider Version 1.0 - 2024.07.11](#)
- [FY 24-25 Service Codes & Rates and Standards Matrix Changes 07.09.2024](#)
  - Rates and Standards Matrix Tab Formatting Changes
  - CENS Available Codes
  - G2212 Removal & New Add-on Codes
  - T2021 and T2024 Substitution Codes
  - Clarification on Use of HL Modifier
  - Performing Provider Types
  - 90785 and T1013
  - Unit Maximum Caps for Service Codes
  - Time Associated with Code
  - Service Code Description Updates