

We Want to Hear from You!

Take the survey from **July 12-19** to tell us what your **training needs** are!



Instructions: Go to Camera function on phone and point at barcode or visit https://www.surveymonkey.com/r/SAPC_TrainingInterests

THE **PULSE** 

What you need to know
about system-level
changes and critical
issues since the last
Provider Meeting



All Provider Meeting: 7/12/18

THE PULSE

NEW CONTRACT BULLETINS

Bulletin 18-07: Member Authorizations (July 2018)

Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs and Factsheets tab

NEW DHCS INFORMATION NOTICES

Please visit http://www.dhcs.ca.gov/formsandpubs/pages/2018_mhsuds_information_notices.aspx to review the latest information notices released by the Department of Health Care Services.

CORRECTIONS:

MHSUDS 18-021: Women and Perinatal Community Substance Use Disorder Directory

MHSUDS 18-019: Credentialing and Re-credentialing of DMC-ODS Pilot Counties

August 8, 2018 – Challenges Ensuring Equitable Linguistic and Disabled Access to Services

- First in a series of Provider Focused Roundtable Discussions
- A preliminary survey to go out next week that is completely anonymous
- Roundtable limited to 30 provider representatives who provide direct services and/or oversight of program activities

THE PULSE

SUD TRANSFORMATION BI-WEEKLY CALLS

The QI & UM provider call is repurposed to a broader START-ODS call and expanded to include representatives from QI & UM, Systems of Care, Contracts, Finance, IT and Planning. Submit questions in advance to SUDtransformation@ph.lacounty.gov with "Provider Call" in Subject. Call details are provided prior to each meeting via Skype invitation.

SBAT UPDATES AND OTHER CONTRACT ISSUES

To allow patients, providers, CENS and SASH access the most current network capacity information, remember to update the SBAT daily! Providers should include two (2) evenings 5PM-9PM and 1 weekend day a month. For questions about the online directory, or report any contract related issues, please email SAPCMonitoring@ph.lacounty.gov

SAGE INFORMATION

Please remember to check the "ProviderConnect News" screen of Sage to receive important information related to system updates and instructions on how to use the system more effectively.

Available At: Log-in to ProviderConnect, located on the second screen after the log-in landing page

THE PULSE

Homeless Patient Referral to Housing *Assist Clients with Needed Services!*

- For providers **with** active access to the Homeless Management Information System (HMIS) and with staff trained to conduct the Coordinated Entry System (CES) screening tools including VI-SPDAT, complete the following within seven (7) calendar days of first service or intake appointment:
 - Housing plan as recorded in the treatment plan
 - CES screening
 - HMIS data entry
 - CES agency coordination
 - Temporary housing referral (e.g., Recovery Bridge Housing or shelter)
- For providers **without** or **still in the process** of completing the requirements for HMIS access, including CES screening tool training, complete the following within seven (7) calendar days of first service or intake appointment:
 - Housing plan as recorded in the treatment plan
 - CES agency referral
 - Temporary housing referral (e.g., Recovery Bridge Housing or shelter)

ADDITIONAL INFORMATION: The shelter list and CES directory is available via handout at today's meeting.

THE PULSE

Sage: Member Authorizations and Incentives *Duplicate Submissions will Delay Processing*

On July 1, Member Authorizations are required for ALL services, including OTP

Do NOT submit multiple authorizations over the cutover period:

- If you have submitted an authorization, please check the Authorization Status Report or authorization form in Sage to check the status of your authorization
- Submitting multiple authorizations for the same service will not result in quicker approval
- Providers are unable to bill until an executed contract is in place. Authorizations do not become active until there is an executed contract with SAPC; services are still authorized and should be rendered but cannot be paid until a contract is active.

Incentives Pilot – data and entry claims entered within 30 days of eligibility!

- **Benefits Acknowledgement** → Update CalOMS with existing eligibility
- **Benefits Acquisition** → Document acquisition of new benefits
- **Timely Data Entry** → Document timely completion of data entry

LOS ANGELES AL-IMPICS

IN THE MIDST OF THE STORM...

Hope

SATURDAY, SEPTEMBER 15, 2018
LOS ANGELES HARBOR COLLEGE
1111 FIGUEROA PLACE
WILMINGTON, CA 90744

We encourage SUD Treatment Providers, Recovery Houses, Sober Living Centers
and Transitional (Recovery) Housing Programs to participate

INQUIRIES: EMAIL US AT ALIMPICS@HOPICS.ORG OR CALL (323) 948-0444 x 772

Sponsored by Los Angeles County Department of Public Health Substance Abuse Prevention and Control



CAN YOU...

vol[😊]unteer

at the
AL-IMPICS 2018

Interested?

Contact:

Ashley King – ALIMPICS@HOPICS.ORG



THE PULSE

DIRECT YOUR QUESTIONS TO THE RIGHT PLACE:
SAPC is Here to Support You!

For the latest information, please visit the SAPC Webpage at:

<http://publichealth.lacounty.gov/sapc/>

Refer general questions to:

SUDTransformation@ph.lacounty.gov

Questions about contracts and compliance:

SAPCMonitoring@ph.lacounty.gov

QI/UM related questions: SAPC.QI.UM@ph.lacounty.gov

Call the Sage Help Desk at (855) 346-2392 to open a ticket