SAGE UPDATES

Los Angeles County Department of Public Health

Substance Abuse Prevention & Control

All Provider Meeting July 2, 2024

Overview

FY 24/25 New Year Configuration Updates

Provider Site Admission workflow

Forms Coming Soon

End of Fiscal Year Processes

10... 9... 8... 7... 6... 5...

4... 3... 2... 1...

Happy New (Fiscal) Year!!!

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Authorization Updates

NO AUTHORIZATION BLACKOUT FOR FY 24/25!!!

Providers can continue submitting authorizations without any delay due to the major changes that were initiated during the last fiscal year configurations. (Use of Benefit Plans instead of Authorization Groupings)

OTP Authorizations: Due to contract renewals for FY 25/26, SAPC cannot process any OTP authorization that extends into the FY25/26 fiscal year (Authorization ending on or after 7/1/2025).

| OTP providers must end date all authorizations on 6/30/2025 for SAPC to process. | OTP providers should keep a log or record of the authorizations that were end dated and the original end date. | Once contracts are executed and configured in Sage, providers will be able to submit for the remaining days. (Additional guidance and reminders will be communicated throughout the process) |

SAPC is targeting the end of July to release the claims blackout, which would be among the shortest claims blackout periods to date.

- In order to accomplish this feat, SAPC is configuring Sage in phases to allow providers to claim timely.

Phase I: New provider type configurations, for dates of service on or soon after 7/8/2023, including Clinical Trainees and LVNs.

- **Phase I will be completed the week of 7/8/24.**

Phase II: FY 24/25 rate configurations to be completed by end of July.

Phase III: Additional non-essential configurations

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Sage and Secondary EHR Configurations

Profession(s) Type	Taxonomy	Modifier
LCSW, MFT or LPCC Clinical Trainee	390200000X	AJ
Medical Student in Clerkship (Physician Clinical Trainee)	174400000X	None
Nurse Practitioner/Clinical Nurse Specialist Clinical Trainee	390200000X	HP
Occupational Therapist Clinical Trainee	390200000X	CO
Pharmacist Clinical Trainee	390200000X	HO
Physician Assistant Clinical Trainee	390200000X	None
Psychiatric Technician Clinical Trainee	390200000X	HM
Psychologist Clinical Trainee	390200000X	AH
Registered Nurse Clinical Trainee	390200000X	TD
Vocational Nurse Clinical Trainee	390200000X	TE

Sage and Secondary EHR Configurations

New disciplines will be retroactive to 7/1/2023.

Trainee rates will be paid at the same rate as the licensed supervisor discipline rate

- I.e. Psychologist Clinical Trainee rate = Licensed Psychologist rate
- If services have already been claimed as an SUD counselor, providers must void and resubmit those claims with the correct discipline and rate once Sage is configured.

SAPC must configure the clinical trainee supervisor manually for each trainee

❑Sage does not allow the supervisor information to be included on the claim in Fast Service Entry Submission.

❑Sage does not currently support the 2310D loop on the 837 for supervisor information, but should be available in CY Q3 (July-Sept).

❑SAPC will configure supervisor NPI in Sage for both Primary and Secondary providers to be included on claims to DHCS.

❑It is Provider's responsibility to inform SAPC of the primary supervisor for each trainee via the User Modification request process (complete the User Modification form and submit to Sageforms@ph.lacounty.gov) and when submitting this form for new clinical trainees.

❑Per DHCS FAQ document, "the supervisor refers to the licensed clinician co-signing the progress notes. The licensed clinician co-signing the progress notes accepts the responsibility for the services a clinical trainee has provided for that service date and this individuals NPI should be the NPI reported" on the claim.

Procedure Code Modifier Order

1. ASAM Level of Care (U1, U2, U3,U4, U5, U6, U7, U8, U9, UA, HG)
2. Special population (Youth, Perinatal)
3. Place of Service (Telehealth)
4. Lockout code (XU, XE, 59, 27)
5. Clinical Trainee/Student

Procedures codes cannot have more than 4 modifiers per HIPAA transaction requirements.

- In rare situations that a service would exceed four modifiers per procedure code in a given transaction, do not use telehealth modifiers.
- If omitting the telehealth modifiers is insufficient to keep the transaction under four modifiers, do not to include modifiers HL (Intern) and GC (Resident).
- If more modifiers need to be dropped, remove modifiers that do not affect payment determination.

837 companion guide is being revised and will be published when available.

Clinical Trainee Status

SAPC is aware of 61 current clinical trainees within the network that require updated information about their student status and supervisor information.

SAPC contracts has reached out to the provider Sage liaisons to request the updated information.

Without the updated student information and supervisor information, providers will not be able to claim for those clinical trainees at the higher rate for any services rendered since July 1, 2023.
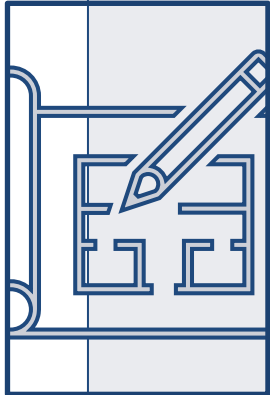
DHCS has recently clarified the following use cases for the HL modifier:

- Only required for CPT codes that need to be billed to Medicare first for the following situations:
  - Patient has Medicare and Medi-Cal
  - CPT level 1 code where Medicare COB Required is "Yes" on the Rates Matrix
  - Service was delivered by an Psych Associate/ASW/APCC/AMFT (LE-LPHAs)
  - Service delivered by an LMFT/LPCC who do not meet criteria as Medicare provider
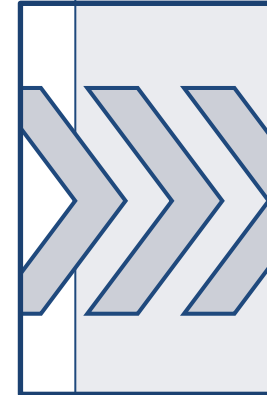
Use of the HL modifier will indicate to SAPC and DHCS that the service is exempted from billing Medicare and can be billed directly to SAPC and DMC.

- Psych Accoicate/ASW/APCC/AMFTs are not Medicare recognized providers, however since the taxonomy codes are the same, the HL modifier is required to indicate exemption.

Those services DO NOT need to be billed to Medicare if delivered by Psych Associate/ASW/APCC/AMFTs, regardless of the Medicare COB Required column indication.

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NEW Provider Site Admission:

Tracking Admissions and Readmissions in Sage-PCNX

Provider Site Admission and Discharge Workflow

Patient enters or re-enters Treatment

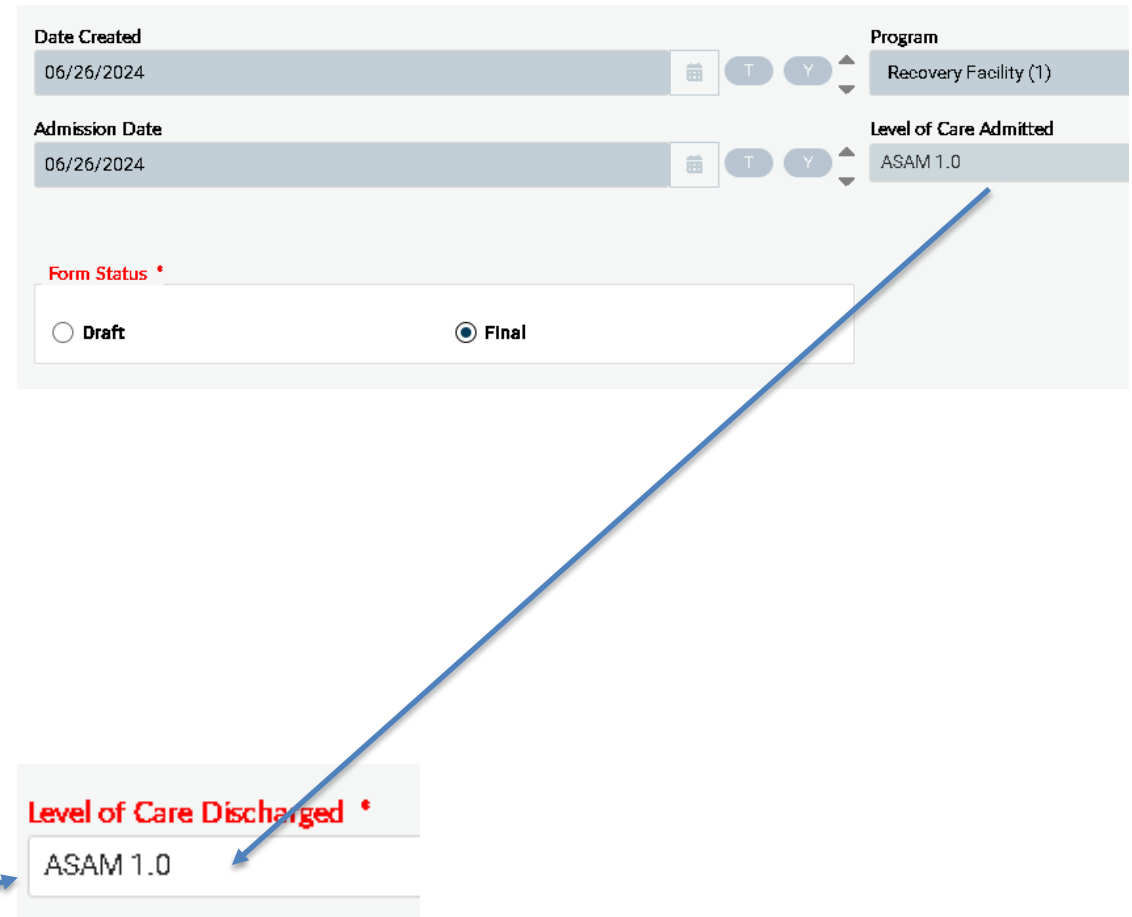Provider admits patient into Sage using Admission (Outpatient) as needed, ASAM and all other intake forms.

Completes NEW **Provider Site Admission** form (only 5 fields)

Medical Necessity determined and authorization approved for a LOC

Patient completes treatment and provider completes the Discharge and Transfer Form and/or RBH Discharge form in Sage.

Provider Site Admission Form

Requires minimal additional data entry

- Only 5 fields on the **Provider Site Admission** form.
  - Date created is prepopulated.
  - 2 additional fields were added to allow for more efficiency in making corrections.
  - Form can be reverted to draft by entering a helpdesk ticket, which will allow all fields to be corrected, except the Date Created field.
  - Errors in the Admission date or level of care can then be corrected without creating a new form.
- Quickly enter valuable information that can be used for later program metrics, reporting or census information.
- *The Provider Site Admission Form is a required form for FY24-25. UM will not approve authorizations if this form is not completed.*
- To compliment the new Provider Site Admission form, the Discharge and Transfer Form has been updated to now have a Level of Care Discharged field.

Date Created
06/26/2024

Admission Date
06/26/2024

Program
Recovery Facility (1)

Level of Care Admitted
ASAM 1.0

Form Status *
- ○ Draft
- ◉ Final

Level of Care Discharged *
ASAM 1.0

Coming Soon

Document Routing

& Appending Documentation

Document Routing and Appending coming soon

Enables forms to be routed for supervisor approval.

Doc Routing enabled forms are Appending enabled.

Enabled forms:

Discharge and Transfer Form
Patient Medication
Problem List/Treatment Plan
Progress Note
Recovery Bridge Housing Discharge
Referral Connections
Service Connections
Youth and Young Adult Screener

Pending updates to key reports prior to launching Document Routing in LIVE

Resources, Resources, Resources

Resource Info	Website
DHCS Cal-AIM Frequently Asked Questions	https://www.dhcs.ca.gov/Documents/CalAIM-Payment-Reform-Frequently-Asked-Questions.pdf
DHCS BHIN 24-023 regarding provider type descriptions and services.	https://www.dhcs.ca.gov/Documents/BHIN-24-023-Provider-Integration.pdf
SAPC Bulletins- Finalized bulletins, including Rates Matrix, Appointment Disposition an, MAT guidelines, etc..	http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm?tm#bulletins
Sage PCNX Training page- PCNX job aides, guides and training recordings	http://publichealth.lacounty.gov/sapc/providers/sage/sage-pcnx.htm
Sage Provider Communications	http://publichealth.lacounty.gov/sapc/providers/sage/provider-communications.htm