



# EQUITABLE ACCESS AND PROMOTION UPDATES

Los Angeles Department of Public Health Substance Abuse Prevention and Control

**All Treatment Provider Meeting May 3, 2022**





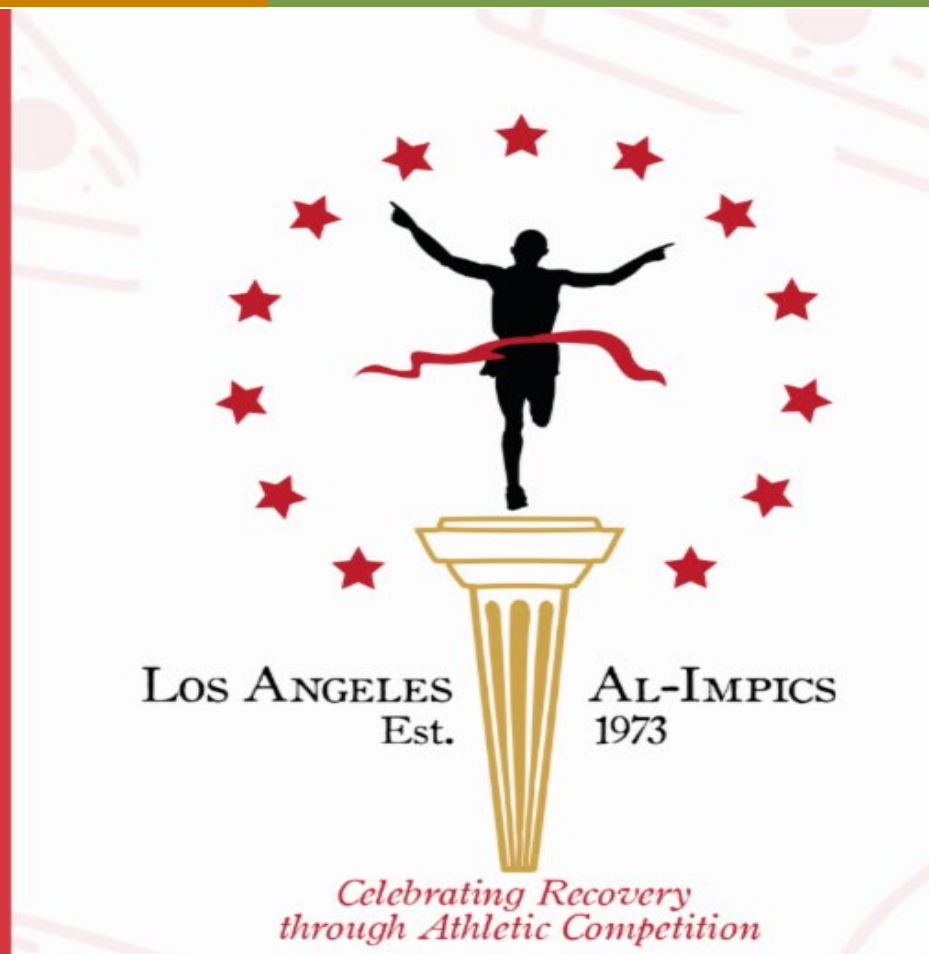
# EQUITABLE ACCESS AND PROMOTION UPDATES

## 2022 AI -Impics

**Ashlee King, Special Services for Groups-HOPICS**



**WE  
ARE  
BACK!!!**  
**LIVE & IN PERSON**  
**SEPTEMBER  
2022**



- ✓ Theme Contest closes Monday May 23, 2022
- ✓ Registration will open June 1 ,2022
- ✓ Volunteers needed
- ✓ For more info: Ashlee King at [aking@hopics.org](mailto:aking@hopics.org) OR visit [www.al-impics.org](http://www.al-impics.org)



# EQUITABLE ACCESS AND PROMOTION UPDATES

## Member Services and Patient Orientation Survey



## Member Services...

**Available Days/Hours:**  
Mon-Fri 8 am – 5 pm  
(closed on holidays)

**SAPC's Toll Free Line for Member Services:**

(888) 742-7900; press 7

**Direct Line :** (626) 293-2623

**Email:**

[MemberServices@ph.lacounty.gov](mailto:MemberServices@ph.lacounty.gov)





## Patient Orientation Video Survey

---



# EQUITABLE ACCESS AND PROMOTION UPDATES

## 2022 Network Adequacy Certification Submission

**Antonne Moore**  
Chief, Strategic and Network Development





# Important Dates

May 17 (9-10 AM) – NACT Training, Option 1

- May 18 (11 AM-12 PM) – NACT Training, Option 2

- May 23 – Launch Updated Network Adequacy Certification Application; login credentials provided

- May 23 (3-4 PM) – NACT Training (Current/Max. # of Beneficiaries)

- May 23 – June 3 – Data input and technical assistance

- June 3 – Submission Deadline - **HARD DEADLINE**

- June 6 – June 17 – Data validation.

Contact [sapc\\_nact@ph.lacounty.gov](mailto:sapc_nact@ph.lacounty.gov) for more information or go to the [SAPC Website](#) (updated forthcoming)







# Network Adequacy Certification Application (NACA) Enhancements

- **Age range** updated for easier input (0-17, 18+).
- **Redesign** of current/maximum # of beneficiaries to improve user experience.
- New **tooltips** feature that describes certain fields.
- Add **New Practitioners** feature for easier input.
- New **validations** with prompts to correct entries.

# Network Adequacy Certification Application (NACA) Enhancements

- ❖ **Age** range categories (0-17, 18+)
- ❖ **Redesign** of beneficiary current and maximums

Age Groups	Max Beneficiaries ⓘ	Current Beneficiaries ⓘ
<input checked="" type="checkbox"/> Age Group 0-17	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Age Group 18-20 → <b>Age Group 18+</b>	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Age Group 21+	<input type="text"/>	<input type="text"/>

# Network Adequacy Certification Application (NACA) Enhancements

- ❖ Added **tooltips** to provide descriptors to certain fields

General Information   Accessibility   Language Capabilities   **Modality \***   Associated Practitioners

Accepting New Beneficiaries? \* ⓘ

Yes

ADA Compliant for Physical Plant

Yes

TDD/TTY Equipment Available \* ⓘ

Yes

Telehealth Station/Equipment Available \* ⓘ

Yes

Distance Between Site And Closest Public Transportation \*

Between .25-.5 miles

Does this site location have open intake appointments (slots) available in the next 7 days?

# Network Adequacy Certification Application (NACA) Enhancements

- ❖ Created additional **validations** with prompts to correct entries

✓ Modality - Outpatient

Age Groups	Max Beneficiaries ⓘ	Current Beneficiaries ⓘ
✓ Age Group 0-17	<input type="text" value="0"/> <small>*Must be greater than 0.</small>	<input type="text" value="10"/> <small>*Must be between 0 and max.</small>

✓ Modality - Intensive Outpatient

Age Groups	Max Beneficiaries ⓘ	Current Beneficiaries ⓘ
<p>✗ Service site modality/age group identified does not match Practitioner modality and age group.</p>		
✓ Age Group 0-17	<input type="text" value="20"/>	<input type="text" value="13"/>



# CaAIM TRAININGS AND SUPPORT

**CIBHS**



## CalAIM

---

**May 12, 2022**

Fostering a Shared Vision for the Care Coordination Partnership

**May 26, 2022**

Designing Internal Operational Workflows That are Efficient and Patient Centric

**June 9, 2022**

Introduction to Data Driven Decision Making

**June 23, 2022**

Designing a Seamless Referral Pathway Across the Whole Person Care Continuum that Ensures Quality Patient Outcomes

## Focus on Finance

---

**SAVE THE DATES**

**May 19, 2022**

Topic TBD

**June 22, 2022**

Topic TBD

**COMING SOON**

Another "round" of Projecting Revenue and Capacity Training as well as Costing Out Your Services

## Other Health Coverage

---

**May 4, 2022**

Taking it to the Next Level & Billing as Part of an EHR

**May 12, 2022**

Follow-Up Boosting Participant Learning

**CLAS**

---

**COMING SOON**