



# Contracts and Compliance Updates

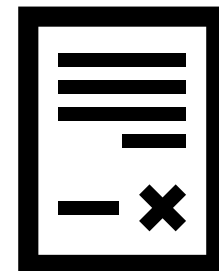
Contract Main Line: (626) 299-4532

Email Address: [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov)

March 5, 2024

# ***Contracts & Compliance Division Update***

## **Contract Management Section**



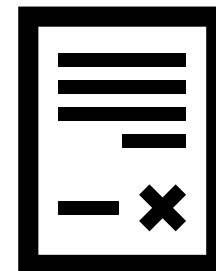
### **Fiscal Year (FY) 23/24 Contract Amendments (See [IN 22-14](#))**

- SAPC initiated DMC Contract amendments finalized
- Contract Amendments take 3-4 months to process
- Submit once you have reached **50%** utilization
- Network approach to review and approval of amendment requests – Agencies must be responsive to the County, work to resolve any open issues or CAPs, and provide all necessary documentation timely.

**FY 23/24 Deadline to submit amendment requests is March 15, 2024**

# ***Contracts & Compliance Division Update***

## **Contract Management Section**



- ✓ *Confirm your agency contact information is up to date*
- ✓ *Timely submission of budgets*
- ✓ *Responsive to requests for review/signing contract amendments and change notices to avoid contracting delays.*

### **Fiscal Year (FY) 24/25 DMC Contract extensions:**

- Current DMC contract expires June 30, 2024
- SAPC will extend the current contract for 1 year
- FY 25/26 SAPC will be issuing a new treatment contract

# ***Contracts & Compliance Division Update***

## **Compliance Management Section**

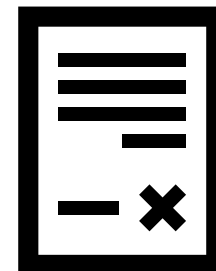


### **Current Compliance Issues**

- ✓ Sharing Sage Access (*DMC Contract, Paragraph 27*) – recently identified two cases where provider staff may be sharing Sage Access – this is not allowed.
- ✓ [Beneficiary Handbook and Patient Orientation Video](#) - to be provided and shown on first date of service intake/appointment.
- ✓ Changes in Key Staff (*Provider Manual 8.0, page 40*) – Submit requests to your CPA and to: [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov)
- ✓ Insurance policy updates/renewals
- ✓ Pending from agencies: *CLAS Policy and MAT Policy Submissions*

# ***Contracts & Compliance Division Update***

## **Compliance Management Section**



### **Housekeeping Reminders and Corrective Action Plans**

- ✓ **Be responsive and timely to all areas of SAPC (including your CPA)**
- ✓ Work to quickly resolve any deficiency or Corrective Action Plan (CAP) – *including the DHCS’s CAPs which SAPC is responsible for ensuring implementation. DHCS conducts Drug Medi-Cal Monitoring and DMC Postservice Postpayment reviews*
- ✓ Timely document submission (A/C Priority findings, Investigations/Complaints, Provider issues, Monthly 274/NACA updates, SBAT Monthly Survey, Corrective Action Plans, and Budget submission).
- ✓ Open/unresolved issues may impact amendment requests or request for new contracts



# Training Updates



## Assessing and Enhancing Financial Health (AEFH) Skill Building Series

Practical Skill Building in Finance and Billing Related Topics

### Upcoming Sessions

Building a Resilient and Sustainable Business Model: Define,  
Assess, & Improve

March 28, 2024

1:00 pm – 2:30 pm

Q&A 2:30 pm – 3:00 pm

&

Optimizing Labor Costs for Organizational Efficiency

April 25, 2024

1:00 pm – 2:30 pm

Q&A 2:30 pm – 3:00 pm

## CBI: Pop-up session

CIBHS is committed to supporting providers to successfully  
execute the Capacity Building and Incentives.

Pop-up sessions are designed for just-in-time discussions

### Upcoming Sessions

March 15, 2024 (R95 Walkthrough)

<https://bit.ly/CBI0315>

### Additional Sessions

April 5, 2024

May 3, 2024

June 7, 2024



# Training Update

## Best Practices for Delivering Culturally Responsive Care to Black Clients (series)

### Upcoming Trainings

Discussion sessions March – June 2024

Topics include:

Culturally Responsive Service Design

March 14, 10:00 am -11:30 am

[Registration Link](#)

Culturally Responsive Care for:

Black Men: April 4, 2024

Black Children & Youth: April 25, 2024

Black Women & Mothers: May 16, 2024

Allyship and Bias Mitigation June 13, 2024

## Field Based Services Safety Training

### Upcoming Sessions

Part I. Introduction to Personal Field Safety

Date and Time: March 7, 2024, 10:00 - 11:30 am

Location: Zoom

[Registration Link](#)

Part II. How to Put Field Safety Training into Action

Date and Time: March 28, 2024, 8:30 am – 4:00 pm

Location: LA Area Chamber of Commerce, 350 S. Bixel St., Los Angeles, CA 90017

[Registration Link](#)

Part III. A Community of Safety Practice: Save the date.

Date and Time: April 18, 2024, 10:00 – 11:00 am Location: Zoom



**THANK YOU!**

