

## **INFORMATION SHEET - WHOLE PERSON CARE SUBSTANCE USE DISORDER ENGAGEMENT, NAVIGATION AND SUPPORT PROGRAM**

### ***What is Whole Person Care?***

Whole Person Care-Los Angeles (WPC-LA) is a 5 year pilot that will bring together health and social service delivery entities across the County to build a more client- and community-centered system of care and develop the foundational infrastructure necessary to deliver seamless, coordinated services to the most vulnerable Medi-Cal beneficiaries in our system.

### ***WPC-LA Target Populations & Programs***

WPC-LA will target the needs of Medi-Cal beneficiaries in 5 high-risk populations through the implementation of 11 WPC-LA programs. We will screen and engage individuals for WPC-LA programs at health and social service delivery entities across the county using an “any door” approach. Target populations include: 1) Homeless High-risk, 2) Justice-Involved High-risk, 3) Mental Health High-risk, 4) **Substance Use Disorder (SUD) High-risk**, 5) Medically High-risk. For more specific program information, see next page.

### ***What is the WPC Substance Use Disorder Engagement, Navigation and Support (SUD-ENS) program?***

The SUD-ENS program is a 2-month navigation program for high-risk individuals with substance use disorder and concomitant utilization of hospitals, emergency rooms, sobering centers, drug courts, and other public systems. The WPC workforce model will utilize community health workers (CHWs), many of whom have shared lived experiences with the patients, to connect with patients and help them engage in treatment. Each WPC-eligible patient will be assigned a CHW who will accompany them to their various visits, help them stay motivated in their recovery efforts and support them in connecting to the other non-behavioral health services that they will need to help them be successful in their recovery (housing, food benefits, primary health care). We view this WPC program as enhanced service that will be layered on top of the substance use treatment services and referrals that patients receive from SAPC, and we will be partnering with you as you roll out the DMC-ODS waiver and exciting initiation of the SASH referral call line.

### ***Which patients are eligible for Whole Person Care?***

To be eligible for WPC-LA, the patient must be 1) an LA County Resident, 2) Have Medi-Cal or be eligible for certain types of Medi-Cal, and 3) Meet program criteria for one of the 11 WPC programs.

### ***For more information, please contact:***

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