

Domestic Violence Support Services (DVSS)

**Provider Update: Monthly Management
Report (MMR)**

July 31, 2019

Purpose of MMR Changes

- ✓ **Reduce your reporting**
since we already capture service delivery information from submitted invoices
- ✓ **Reflect and align with performance outcomes**
as delineated on your contract (FY19-20 Contract Exhibit A-1, Section 7.1)
- ✓ **Develop a system for collecting data on DV services**
to be used for decision making and supporting the incredible work you currently do

DVSS Monthly Management Report (MMR)

- **Section I: Participants**

- To gain a better understanding of service needs
Ex: how many individuals continue services month to month
- To measure on a monthly basis, the number of unique clients served over time
Ex: to monitor trends over time

I. PARTICIPANTS
1. Number of New Participants
2. Number of Continuing Participants
Total number of Participants served (per month):

DVSS Monthly Management Report (con't)

- **Section II: Participant Demographics**

- To get an in-depth, quantitative understanding of clients served, examine gaps or needs
- This data will help us advocate for the development of new programs and improve policies for existing programs

II. PARTICIPANT DEMOGRAPHICS
A.PARTICIPANT GENDER
B.PARTICIPANT AGE
C.PARTICIPANT SEXUAL ORIENTATION
D.PARTICIPANT RELATIONSHIP STATUS
E.ESTIMATED ANNUAL INCOME OF PARTICIPANT
F.SELF-IDENTIFIED DISABILITY OF PARTICIPANT
G.SELF-IDENTIFIED RACE/ETHNICITY OF PARTICIPANT
H.PRIMARY LANGUAGE OF PARTICIPANT

Domestic Violence Housing and Support Services Unit

LA County Department of Public Health, Office of Women's Health

Domestic Violence Housing Support Services Unit

DV Supportive Services (DVSS) - SUPPORT SVCS

DVSS MONTHLY MANAGEMENT REPORT (MMR) - SUPPORT SERVICES

CONTRACTOR:						CONTRACT #:				SUPERVISORIAL DISTRICT:				
NAME OF STAFF COMPLETING REPORT:						DPSS PROGRAM:				SUBMISSION DATE:				
I. PARTICIPANTS		July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD
1. Number of New Participants														0
2. Number of Continuing Participants														0
Total number of Participants served:		0	0	0	0	0	0	0	0	0	0	0	0	0
II. PARTICIPANT DEMOGRAPHICS														
A. PARTICIPANT GENDER														
1. Female														0
2. Male														0
3. Transgender (Male to Female)														0
4. Transgender (Female to Male)														0
5. Other:														0
6. Declined to State														0
Total Participants by gender:		0	0	0	0	0	0	0	0	0	0	0	0	0
B. PARTICIPANT AGE														
1. ages 0-9														0
2. ages 10-17														0
3. ages 18-24														0
4. ages 25-44														0
5. ages 44-64														0
6. ages 65+														0
Total Participants by age range:		0	0	0	0	0	0	0	0	0	0	0	0	0
C. PARTICIPANT SEXUAL ORIENTATION														
1. Heterosexual														0
2. Bisexual														0
3. Lesbian														0
4. Gay														0
5. Unknown														0
6. Declined to State														0
Total Participants by sexual orientation:		0	0	0	0	0	0	0	0	0	0	0	0	0



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- **Section III: Selected Services – Case Management**
 - This section reflects selected services of interest, as well as capture data that is needed later on for performance outcome evaluation

III. SELECTED SERVICES	
A.	Number of Participants identified in need of legal services ¹
B.	Number of Participants referred to DVSS Legal Services ¹
C.	Number of Participants referred to mental health services ²
D.	Number of Participants referred to substance use disorder (SUD) treatment services ²
E.	Number of Participants referred to housing services ²
F.	Number of Individuals reached through outreach activities ²

¹FY19-20 Contract Exhibit A-1, Section 7.1c, "Case Management Performance Outcomes"

²FY19-20 Contract Exhibit A-1, Section 4.11.5, "DVSS Monthly Management Report"

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5. Native Hawai'ian/Pacific Islander	Subcategories below: Enter the participants served by ethnic breakdown below												
a. Pacific Islander													0
b. Native Hawai'ian													0
c. Samoan													0
d. Other													0
Total Native Hawai'ian/Pacific Isl.	0	0	0	0	0	0	0	0	0	0	0	0	0
6. Hispanic or Latin@/Latinx	Subcategories below: Enter the participants served by ethnic breakdown below												
a. Latino - Central-American													0
b. Latino - Mexican-American													0
c. Latino - Other													0
Total Hispanic or Latin@/Latinx	0	0	0	0	0	0	0	0	0	0	0	0	0
7. Mixed Race - Mixed Heritage													0
Total Participants by race/ethnicity:	0	0	0	0	0	0	0	0	0	0	0	0	0
H. PRIMARY LANGUAGE OF PARTICIPANT													
1. English													0
2. Spanish													0
3. American Sign Language													0
4. Arabic													0
5. Armenian													0
6. Chinese - Cantonese													0
7. Chinese - Mandarin													0
8. Farsi													0
9. Khmer (Cambodian)													0
10. Korean													0
11. Russian													0
12. Tagalog													0
13. Vietnamese													0
14. Other:													0
Total Participants by Language:	0	0	0	0	0	0	0	0	0	0	0	0	0
III. SELECTED SERVICES													
A. Number of Participants identified in need of legal services													0
B. Number of Participants referred to DVSS Legal Services													0
C. Number of Participants referred to mental health services													0
D. Number of Participants referred to substance use disorder (SUD)													0
E. Number of Participants referred to housing services													0
F. Number of Individuals reached through outreach activities													0



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- **MMR for Legal Services**

- SECTION I & II are identical to MMR for Case Management

- **SECTION III: Selected Services – Legal Services**

Measuring this data helps quantify and better analyze the connection between DVSS case management and legal services, and the growing need to provide advocacy for access to benefits

III. SELECTED SERVICES	
A.	Number of Participants identified in need of benefit access assistance services and advocacy ¹
B.	Number of Participants that received benefit access assistance and advocacy ¹
C.	Number of Participants referred to DVSS case management services ²
D.	Number of Individuals reached through outreach activities ²

¹FY19-20 Contract Exhibit A-1, Section 7.2b, "Legal Services Performance Outcomes"

²FY19-20 Contract Exhibit A-1, Section 4.11.5, "DVSS Monthly Management Report"

**Any
Questions?**

For more information, please
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