

# Regional Center Referral Guide for Providers

Of Note: This guide was developed at the USC UCEDD at Children's Hospital Los Angeles using funds provided by the Department of Developmental Services Purchase of Service Disparity Funds Program FY 2017.

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## Regional Center Services: Early Start Program vs Lanterman Act

Regional Centers are nonprofit private corporations that contract with the Department of Developmental Services to provide or coordinate services and support for individuals with developmental disabilities.

Regional Centers have Early Start Programs as well as Lanterman Act Services

- Early Start Program Services are for eligible children who are 0-3 years of age.
- Lanterman Act Services are for eligible children and adults who are above 3 years of age.

The intake processes and applications for each Regional Center differ based on the child's age. The following guide has been designed to outline the process of referring people for Regional Center services for both Early Start and Lanterman Act programs.

# Who Qualifies for Regional Center Services?

## Children Under the Age of 3 Who Qualify for Early Start Services

Families and medical professionals can recommend regional center services to a child if they are concerned about a child's development and/or if the child has a combination of medical risk factors that put them at risk for developmental delay.

### Eligible Children under 3 must have one of the following:

- Have a 25% or more delay in one or more of the following areas of development:
  1. Cognitive (learning, thinking, problem-solving)
  2. Expressive Communication
  3. Receptive Communication
  4. Social or Emotional
  5. Adaptive
  6. Physical and Motor Development including vision and or hearing; or
- Have an established risk condition of known etiology, with a high probability of resulting in delayed development; or
- Be considered at high risk of having a substantial developmental disability due to a combination of 2 or more risk factors (listed below) of which are diagnosed by qualified personnel.

### A Child can qualify based on having a combination of 2 or more of the following high-risk factors:

- Prematurity of < 32 weeks gestation and/or low birth weight of < 1500 grams.
- Assisted ventilation for 48 hours or longer during the first 28 days of life.
- Small for gestational age: below the third percentile on the National Center for Health Statistics growth charts.
- Asphyxia neonatorum associated with a five-minute Apgar score of 0-5
- Severe and persistent metabolic abnormality including but not limited to hypoglycemia, acidemia, hyperbilirubinemia in excess of the usual exchange transfusion level.
- Neonatal seizures or nonfebrile seizures during the first 3 years of life.
- Central Nervous System lesion or abnormality
- Central Nervous System infection
- Accident, injury, or illness which may seriously or permanently affect developmental outcome.
- Multiple congenital anomalies or genetic disorders which may affect developmental outcome.
- Prenatal exposure to known teratogens, or exposure to substances.
- Clinically significant failure to thrive.
- Persistent hypotonia or hypertonia

## Individuals Over the Age of 3 Who Qualify for Lanterman Act Services

Families and medical professionals can recommend regional center services for an individual if the individual has a developmental disability and/or developmental deficits.

To be eligible, individuals over 3 **must** have at least one of the following developmental disabilities:

- Intellectual Disability
- Autism Spectrum Disorder
- Cerebral Palsy
- Epilepsy
- Other conditions that are closely related to Intellectual Disability or require similar services to those needed by individuals with Intellectual Disabilities

The Developmental Disability of the individual:

- Must have **occurred** before the age of 18.
- Must continue indefinitely.
- Must constitute a “substantial disability” for that individual.

A “substantial disability” means the person must have a significant functional limitation in **3 or more** of the following areas of major life activity:

1. Learning
2. Expressive/Receptive Language
3. Self-Care
4. Self-Direction
5. Mobility
6. Capacity for Independent Living
7. Economic Self-Sufficiency

*Developmental Disabilities do not include conditions that are solely physical, learning, or psychiatric disorders in nature. These conditions alone do not qualify a person for regional center services.*

## Provisional Eligibility for Children Ages 3-4

Developmental Services Budget Trailer Bill, AB 136, amended Welfare and Institutions Code section 4512 to expand eligibility for Lanterman Developmental Disabilities Services Act services by allowing a child who is three or four years of age to be provisionally eligible for regional center services under specified conditions. These amendments became effective July 16, 2021.

### Lanterman Act Eligibility Criteria

Lanterman Act Eligibility	Lanterman Act Provisional Eligibility
<p>All of the following must be met:</p> <ul style="list-style-type: none"> <li>• Diagnosed with an intellectual disability, autism, epilepsy, cerebral palsy, and/or other disability that closely resembles an intellectual disability and/or results in the individual requiring similar services to an individual with intellectual disabilities</li> <li>• The disability originates prior to age 18, is expected to be lifelong and constitutes a substantial disability for the individual               <ul style="list-style-type: none"> <li>○ “Substantial disability” means significant functional limitations in three or more of the following areas:                   <ul style="list-style-type: none"> <li>▪ Self-care</li> <li>▪ Receptive and expressive language</li> <li>▪ Learning</li> <li>▪ Mobility</li> <li>▪ Self-direction</li> <li>▪ Capacity for independent living</li> <li>▪ Economic self-sufficiency</li> </ul> </li> </ul> </li> </ul>	<p>All of the following must be met:</p> <ul style="list-style-type: none"> <li>• Child is three or four years of age</li> <li>• The disability is not solely physical in nature and the child has significant functional limitations in at least two of the following areas of major life activity:               <ul style="list-style-type: none"> <li>○ Self-care</li> <li>○ Receptive and expressive language</li> <li>○ Learning</li> <li>○ Mobility</li> <li>○ Self-direction</li> </ul> </li> </ul>

To read the Department of Developmental Services Directive on Provisional Eligibility visit:

- [Provisional Eligibility for Regional Center Services](#)
- [Lanterman Act Eligibility Criteria](#)

## How do I Identify a Patient's Regional Center?

The first step to obtaining Regional Center Services is identifying which of the local Los Angeles Regional Centers is responsible for serving that child.

The appropriate Regional Center is based on the individual's health district, which roughly overlaps with their zip code.

To identify the correct Regional Center for each person, enter the individual's zip code in the following link, which will identify one of the 7 LA Regional Centers:

<https://www.dds.ca.gov/rc/lookup-rcs-by-county/>

If the link above results in 2 or 3 Regional Center locations instead of a single Regional Center for a given zip code, please use the LA County Regional Center and Family Resource Center locator provided by the Department of Public Health.

To identify a Los Angeles County Regional Center and Family Resource Center, enter your home street address and hit enter or select the address populated by the system in the following link:

[https://admin.publichealth.lacounty.gov/mch/helpmegrow/service-locator.html?utm\\_content=&utm\\_medium=email&utm\\_name=&utm\\_source=govdelivery&utm\\_term=](https://admin.publichealth.lacounty.gov/mch/helpmegrow/service-locator.html?utm_content=&utm_medium=email&utm_name=&utm_source=govdelivery&utm_term=)

Each Regional Center serves a specific group of Health Districts.

Health Districts are **listed below**, and can also be found on the DDS website:

<https://www.dds.ca.gov/rc/listings/>

### **Eastern Los Angeles Regional Center Serves**

Alhambra, East Los Angeles, Northeast, and Whittier Health Districts

### **Frank D. Lanterman Regional Center Serves**

Hollywood-Wilshire, Central LA, Burbank, Glendale, and Pasadena Health Districts

### **Harbor Regional Center Serves**

Bellflower, Harbor, Long Beach, and Torrance Health Districts

### **North Los Angeles County Regional Center Serves**

West Valley, East Valley, San Fernando, and Antelope Valley Health Districts

### **San Gabriel/Pomona Regional Center Serves**

El Monte, Foothill, and Pomona Health Districts

### **South Central Los Angeles Regional Center Serves**

Compton, San Antonio, South, Southeast, and Southwest Health Districts

### **Westside Regional Center Serves**

Inglewood and Santa Monica-West Health Districts

# Tips for Providers – Referring Patients

## Regional Center Intake Process

- It should be noted that all regional centers have different intake processes. A phone call or email is usually not enough; some RCs require lengthy applications.
- **For Early Start Services** - any **additional documentation** such as medical records, developmental delays, and a letter of concern from a physician can facilitate the process.
- **For Lanterman Act Services** the intake process requires **additional documentation** such as medical records, an Individualized Education Program (IEP), and a letter of concern from a physician.
- If the child already has a confirmed diagnosis of a qualifying condition, it should be presented to the Regional Center to expedite the intake process.
- Anyone can refer an individual to the RC, but a parent or legal guardian must consent to evaluations and needs to fill out the intake application.

## Regional Center Services

- School-aged children receive most of their services from the school district, but Regional Centers **may** provide “gap coverage” for therapies while school is out (school breaks, after school, etc.)
- ABA is now covered by insurance, but the process of obtaining is challenging for families; families can ask their Regional Center to provide gap coverage while waiting for the insurance company’s processing.
- Regional Center can provide school-age services if those services are needed outside the school setting like at home or in the community. With approval they may provide social skills, community awareness, safety, adaptive skills, after-school activities, camps, and recreational services.
- Families must work closely with Service Coordinators and access a complete list of services.

## Regional Center is the Payor of Last Resort

- By California law, the (b) Regional centers shall be the payor of last resort after all other public sources for payment have been reviewed to determine if a referral shall be made by the service coordinator and/or the parent.
- Referrals may include but not be limited to California Children Services, Medi-Cal, or other public agencies that may have responsibility for payment.
- This review shall not delay the provision of early intervention services specified on the IFSP. **Early Intervention services specified on the IFSP shall begin as soon as possible.**
- **Overall, this means that a provider may need to refer a child through insurance for needed therapies. However, if this will cause a delay and/or is inaccessible to the family, this should be communicated to the Regional Center who then may be able to provide the therapy. It should be noted that Regional Center is considered the Payor of Last Resort and generic services should be sought out and exhausted first.**
- Regional centers may not have feeding therapies with swallowing licenses to work with children with potential aspiration, and cannot conduct studies such as an MBSS, these feeding evaluations and studies usually need to occur through medical insurance in a hospital setting.



## Email Addresses for Regional Center Intake Units

**Email addresses** for submitting new intake info/applications are listed below.

### **Eastern Los Angeles Regional Center**

Early Start Intake: [earlystartreferrals@elarc.org](mailto:earlystartreferrals@elarc.org)

Lanterman Intake: [clopez@elarc.org](mailto:clopez@elarc.org)

### **Frank D. Lanterman Regional Center**

Early Start Intake: [referrals@lanterman.org](mailto:referrals@lanterman.org)

Lanterman Intake: [referrals@lanterman.org](mailto:referrals@lanterman.org)

### **Harbor Regional Center Serves**

Early Start Intake: [intakeunder3@harborrc.org](mailto:intakeunder3@harborrc.org)

Lanterman Intake: [intakeover3@harborrc.org](mailto:intakeover3@harborrc.org)

### **North Los Angeles County Regional Center**

Early Start Intake: [earlystartintake@nlacrc.org](mailto:earlystartintake@nlacrc.org)

Lanterman Intake: [intake@nlacrc.org](mailto:intake@nlacrc.org)

### **San Gabriel/Pomona Regional Center**

Early Start Intake: [ESIntakeReferrals@sgprc.org](mailto:ESIntakeReferrals@sgprc.org)

Lanterman Intake:

[LantermanIntakeReferrals@sgprc.org](mailto:LantermanIntakeReferrals@sgprc.org)

### **South Central Los Angeles Regional Center**

Early Start Intake: [earlystartintake@sclarc.org](mailto:earlystartintake@sclarc.org)

Lanterman Intake: [lantermanintake@sclarc.org](mailto:lantermanintake@sclarc.org)

### **Westside Regional Center**

Early Start: [intakeunderage3@westsiderc.org](mailto:intakeunderage3@westsiderc.org)

Lanterman: [intakeoverage3@westsiderc.org](mailto:intakeoverage3@westsiderc.org)

## How do Families Apply to Regional Centers?

The following will outline the “intake” or application process for the Early Start Program and Lanterman Act Services from each of the 7 L.A. County Regional Centers.

## Eastern Los Angeles Regional Center – Early Start

**Director:** Gloria Wong

**Address:** 1000 South Fremont Ave., Alhambra, CA 91803

**Phone:** (626) 299-4700 (general line)

**Intake Coordinators:** **Erica Allen** (626) 299-4777; **Yadira Munoz** (626) 299-4691

**Intake email:** [earlystartreferrals@elarc.org](mailto:earlystartreferrals@elarc.org)

**Fax:** (626) 299-4798

**Website:** <http://www.elarc.org/>

### **To apply for Early Start services for (children under 3 years of age):**

Families should email or fax an Early Start program application to the regional center as part of the intake process (see contact info above).

The application can be accessed online through the following link:

<https://www.elarc.org/consumers-families/apply-for-services>

If you scroll to the bottom of the page, you could choose to open the application in English or Spanish. You will be asked to enter the child's zip code and age before being directed to the application.

The email should also include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (626) 299-4777 or (626) 299-4691 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Eastern Los Angeles Regional Center – Lanterman

**Director:** Gloria Wong

**Address:** 1000 South Fremont Ave., Alhambra, CA 91802

**Phone:** (626) 299-4700 (general line)

**Intake Coordinators:** **Claudia Lopez** (626) 299-4770; **Georgina Garcia** (626) 299-4818; **Camerina Duran** (626) 299-4634

**Intake email:** [clopez@elarc.org](mailto:clopez@elarc.org)

**Fax:** (626) 299-4684

**Website:** <http://www.elarc.org/>

### **To apply for Lanterman Services for (children 3 years of age and older):**

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (626) 299-4770, (626) 299-4759, or (626) 299-4634 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Frank D. Lanterman Regional Center – Early Start

**Director:** Melinda Sullivan

**Address:** 3303 Wilshire Boulevard, Suite 700, Los Angeles, CA 90010

**Phone:** (213) 383-1300 (general line)

**Intake Line:** (213) 252-8610

**Intake email:** [referrals@lanterman.org](mailto:referrals@lanterman.org)

**Fax:** N/A

**Website:** <http://www.lanterman.org/>

### **To apply for Early Start services for (children under 3 years of age):**

Families should email the regional center as part of the intake process (see contact info above).

The email should include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (213) 252-8610 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Frank D. Lanterman Regional Center – Lanterman

**Director:** Melinda Sullivan

**Address:** 3303 Wilshire Boulevard, Suite 700, Los Angeles, CA 90010

**Phone:** (213) 383-1300 (general line)

**Intake Line:** (213) 252-8610

**Intake email:** [referrals@lanterman.org](mailto:referrals@lanterman.org)

**Fax:** N/A

**Website:** <http://www.lanterman.org/>

### **To apply for Lanterman Services for (children 3 years of age and older):**

Families should email all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone Number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (213) 252-8610 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Harbor Regional Center – Early Start

**Director:** Patrick Ruppe

**Address:** 21231 Hawthorne Boulevard Torrance, CA 90503

**Phone:** (310) 540-1711 (general line)

**Intake Line:** (310) 543-7927

**Intake email:** [intakeunder3@harborrc.org](mailto:intakeunder3@harborrc.org)

**Fax:** (310) 316-1036

**Website:** <http://www.harborrc.org/>

### **To apply for Early Start services for (children under 3 years of age):**

Families must fill out a request for a regional center application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth <https://www.harborrc.org/pod/applicants-under-3-years-old-0>

Families can also email or fax the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (310) 543-7927 and leave a voice message that includes the information above.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Harbor Regional Center – Lanterman

**Director:** Patrick Ruppe

**Address:** 21231 Hawthorne Boulevard Torrance, CA 90503

**Phone:** (310) 540-1711 (general line)

**Intake Line:** (310) 543-7928

**Intake email:** [intakeover3@harborrc.org](mailto:intakeover3@harborrc.org)

**Fax:** (310) 316-1036

**Website:** <http://www.harborrc.org/>

### **To apply for Lanterman Services for (children who are 3 years of age and older):**

Families must fill out a request for a regional center application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth <https://www.harborrc.org/pod/applicants-ages-3-and>

Families should also email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (310) 543-7928 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.



## North Los Angeles County Regional Center – Early Start

**Director:** Ruth Janka

**Address:** 9200 Oakdale Avenue, Suite 100, Chatsworth, CA 91311

**Phone:** (818) 778-1900 (general line)

**Intake Contact:** **Elisa Hill** (818) 756-6328

**Hotline:** Parent and Family Support Specialist Hotline at (661) 951 – 1220 – Press 1 for San Fernando and Santa Clarita or Press 2 for Antelope Valley.

**Intake email:** [earlystartintake@nlacrc.org](mailto:earlystartintake@nlacrc.org)

**Fax:** (818) 756-6170

**Website:** <http://www.nlacrc.org/>

### **To apply for Early Start services for (children under 3 years of age):**

The Early Start intake application can be completed online:

<https://www.nlacrc.org/about-us/eligibility>

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (under age 3) before being directed to the application.

Or families can email or fax an Early Start program application to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (818) 756-6328 or (818) 778-1900 and leave a voice message that includes the information listed above. You may also call the Parent and Family Support Specialist Hotline at (661) 951 – 1220 – Press 1 for San Fernando and Santa Clarita or Press 2 for Antelope Valley.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## North Los Angeles County Regional Center – Lanterman

**Director:** Ruth Janka

**Address:** 9200 Oakdale Avenue, Suite 100, Chatsworth, CA 91311

**Phone:** (818) 778-1900 (general line)

**Intake Contacts:** **Dr. Sandi Fischer** [sfischer@nlacrc.org](mailto:sfischer@nlacrc.org) (San Fernando and Santa Clarita Region), **Dr.**

**Heike Ballmaier** [hballmaier@nlacrc.org](mailto:hballmaier@nlacrc.org) (Lancaster Region)

**Hotline:** Parent and Family Support Specialist Hotline at (661) 951 – 1220 – Press 1 for San Fernando and Santa Clarita or Press 2 for Antelope Valley.

**Intake email:** [intake@nlacrc.org](mailto:intake@nlacrc.org)

**Fax:** (818) 756-6357

**Website:** <http://www.nlacrc.org/>

### **To apply for Lanterman Services for (children who are 3 years of age and older):**

The Lanterman intake application can be completed online:

<https://www.nlacrc.org/about-us/eligibility>

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (above age 3) before being directed to the application.

Or families can email or fax a Lanterman program application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (818) 778-1900 and leave a voice message that includes the information listed above. You may also call the Parent and Family Support Specialist Hotline at (661) 951 – 1220 – Press 1 for San Fernando and Santa Clarita or Press 2 for Antelope Valley.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## San Gabriel/Pomona Regional Center – Early Start

**Director:** Jesse Weller

**Address:** 75 Rancho Camino Drive, Pomona, CA 91766

**Phone:** (909) 620-7722 (general line) - Please ask the receptionist to connect you with an Admissions & Assessments referral specialist.

**Intake email:** [ESIntakeReferrals@sgprc.org](mailto:ESIntakeReferrals@sgprc.org)

**Fax:** (909) 622-5972

**Website:** <http://www.sgprc.org>

### **To apply for Early Start services for (children under 3 years of age):**

Families should email or fax the regional center as part of the intake process (see contact info above).

The email should include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (909) 620-7722. Please ask the receptionist to connect you with an Admissions & Assessments referral specialist and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## San Gabriel/Pomona Regional Center – Lanterman

**Director:** Jesse Weller

**Address:** 75 Rancho Camino Drive, Pomona, CA 91766

**Phone:** (909) 620-7722 (general line) – Please ask the operator to connect you with the Admissions & Assessments Unit for Lanterman Intake.

**Intake email:** [LantermanIntakeReferrals@sgprc.org](mailto:LantermanIntakeReferrals@sgprc.org)

**Fax:** (909) 622-5972

**Website:** <http://www.sgprc.org>

### **To apply for Lanterman Services for (children who are 3 years of age and older):**

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparent, legal guardian, grandparent, doctor, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (909) 620-7722. Please ask the operator to connect you with the Admissions & Assessments Unit for Lanterman Intake and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## South Central Los Angeles Regional Center – Early Start

**Director:** Dexter Henderson

**Address:** 2500 S. Western Avenue, Los Angeles, CA 90018

**Phone:** (213) 744-7000 (general line)

**Intake Lines:** (213) 744-7068, (213) 744-8807, or (213) 744-8809

**Intake email:** [earlystartintake@sclarc.org](mailto:earlystartintake@sclarc.org)

**Fax:** (213) 947-4115

**Website:** <http://www.sclarc.org/>

### **To apply for Early Start services for (children under 3 years of age):**

The Early Start intake application can be completed online.

English: <https://sclarc.seamlessdocs.com/f/d6pvn2uwrip2>

Spanish: <https://sclarc.seamlessdocs.com/f/hpc8z7qa0ngr>

Or families can email or fax an Early Start program application to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (213) 744-7068, (213) 744-8807, or (213) 744-8809, and leave a voice message that includes the information above.

Once a request has been made, the regional center will call back families within 10 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## South Central Los Angeles Regional Center – Lanterman

**Director:** Dexter Henderson

**Address:** 2500 S. Western Avenue, Los Angeles, CA 90018

**Phone:** (213) 744-7000 (general line)

**Intake Lines:** (213) 744-8880 or (213) 744-8872

**Intake email:** [lantermanintake@sclarc.org](mailto:lantermanintake@sclarc.org)

**Fax:** (213) 559-0612

**Website:** <http://www.sclarc.org/>

### **To apply for Lanterman Services for (children who are 3 years of age and older):**

The Lanterman program intake application can be completed online.

English: <https://sclarc.seamlessdocs.com/f/rjm9tlx0m6ae>

Spanish: <https://sclarc.seamlessdocs.com/f/rxuxxbvge1ki>

Or families can email or fax a Lanterman program application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the regional center as part of the intake process (see contact info above).

The email should also include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address and zip code
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, families can instead call the regional center at (213) 744-8880 or (213) 744-8872 and leave a voice message that includes the information listed above.

Once a request has been made, the regional center will call back families within 15 business days to gather more information or schedule an intake appointment. Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Westside Regional Center – Early Start

**Director:** Jane Borochoff

**Address:** 5901 Green Valley Circle, Suite 320, Culver City, CA 90230

**Phone:** (310) 258-4000 (general line)

**Intake Line:** (310) 258-4096

**Intake email:** [intakeunderage3@westsiderc.org](mailto:intakeunderage3@westsiderc.org)

**Fax:** (310) 258-0571

**Website:** <http://www.westsiderc.org/>

### **To apply for Early Start Services for (children under 3 years of age):**

Westside Regional Center has an online intake portal at <https://westsiderc.org/intake/>. Families may complete an online application in English or Spanish and upload any documentations such as medical reports, existing assessments, etc. Providers can also send the regional center referrals and upload documentation using the online intake portal.

The application/referral should include the following information:

- Name of the referring individual and relationship to the child (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, Early Head Start providers, etc.)
- Child's name
- Child's date of birth
- Child's address
- Phone number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If families do not have access to the internet, they can call the regional center at (310) 258-4096 and leave a voice message to request assistance with completing an application.

The regional center will call families within 24-36 hours, excluding weekends and holidays. Eligibility will be determined within 45 days after submitting an application.

## Westside Regional Center – Lanterman

**Director:** Jane Borochoff

**Address:** 5901 Green Valley Circle, Suite 320, Culver City, CA 90230

**Phone:** (310) 258-4000 (general line)

**Intake Line:** (310) 258-4096

**Intake email:** [intakeoverage3@westsiderc.org](mailto:intakeoverage3@westsiderc.org)

**Fax:** (310) 338-9597

**Website:** <http://www.westsiderc.org/>

### **To apply for Lanterman Services (children who are 3 years of age and older)**

Westside Regional Center has an online intake portal at <https://westsiderc.org/intake/>. Families may complete an online application in English or Spanish and upload any documentations such as medical reports, doctor's notes, referrals, any existing IEPs, etc. Providers can also send the regional center referrals and upload documentation using the online intake portal.

The application/referral should include the following information:

- Name of the referring individual and relationship to the applicant (e.g., mom, dad, stepparents, legal guardian, grandparents, doctor, parent navigator, teacher, etc.)
- Applicant's name
- Applicant's date of birth
- Applicant's address
- Phone Number(s)
- An explanation of your concerns (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)

If individuals do not have access to the internet, they can call the regional center at (310) 258-4096 and leave a voice message to request assistance with completing an application.

The regional center will call families within 15 business days to gather more information. After submitting an application, acceptance for intake will be determined, and if accepted for an intake, families are expected to receive the eligibility decision 120 days from the date at which the case is assigned to an intake counselor.



## A Note on Family Resource Centers

The Family Resource Centers Network of California is a coalition of California's 47 Family Resource Centers. <https://frcnca.org/>

### What are Family Resource Centers?

- Created to serve Regional Center clients, as well as other individuals.
- They are part of the Early Start Program and were created to serve families of children up to 3 years of age. However, some Family Resource Centers may have extra funding and resources to serve families that have individuals with developmental disabilities who are over the age of 3.
- Each provides families with support and services in various languages, through newsletters, libraries, parent-to-parent, and sibling support groups, etc.

### Where are the Family Resource Centers of Los Angeles County located?

- Directory for LAC FRCs: <https://frcnca.org/get-connected/>

### The 12 Los Angeles County Family Resource Centers (consumers they serve):

Eastern Los Angeles Family Resource Library (serves Eastern Los Angeles RC)

<https://www.elarc.org/resources-publications/family-resource-center>

Phone: (626) 300-9171

Koch-Young Resource Center (serves Frank D. Lanterman RC)

[https://lanterman.org/koch\\_young\\_resource\\_center#.YiALXGjMI2y](https://lanterman.org/koch_young_resource_center#.YiALXGjMI2y)

Phone: (213) 252-5600

Carolyn Kordich FRC (serves Harbor RC)

<https://www.ckfrc.org/>

Phone: (310) 325-7288

Long Beach FRC Miller Children's Hospital (serves Harbor RC)

<https://www.millerchildrenshospitallb.org/families/family-resource-centers>

Phone: (562) 933-8048

Harbor Resource & Assistive Technology Center (serves Harbor RC – Torrance and Long Beach)

<https://www.harborrc.org/pod/family-resource-center-locations-and-contacts>

Torrance Phone: (310) 543-0691

Long Beach Phone: (310) 543-7904

Southeast FRC (serves Harbor RC – Norwalk)

<https://www.harborrc.org/pod/family-resource-center-locations-and-contacts>

Phone: (562) 526-2115

The Family Focus Resource Center – Antelope Valley (serves North LA County RC – Lancaster Branch)

<https://www.csun.edu/family-focus-resource-center>

Phone: (661) 945-9598

Family Focus Resource Center – Chatsworth (serves North LA County RC – San Fernando Valley Branch)

<https://www.csun.edu/family-focus-resource-center>

Phone: (818) 677-6854

Family Focus Resource Center – Santa Clarita (serves North LA County RC)

<https://www.csun.edu/family-focus-resource-center>

Phone: (661) 294-9715

McClaney Family RC (serves South Central Los Angeles RC)

<https://sclarc.org/mcclaney-family-resource-center.php>

Phone: Main (213) 744-8882 or South Gate Office at (213) 744-8883

Parents' Place FRC (serves San Gabriel/Pomona RC)

<http://www.parentsplacefrc.com/>

Phone: (626) 919-1091

Westside Family Resource and Empowerment Center (serves Westside RC)

<http://wfrec.org/>

Phone: (310) 258-4063