



Immunization Coalition of Los Angeles County

A Project of Community Partners

PROJECT WORKGROUP UPDATES

As of October 5, 2016

Mission: To foster collaborative efforts to prevent vaccine-preventable diseases since 1997



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ICLAC PROJECT WORKGROUPS



- Adolescent Immunizations
- Adult Immunizations
- Vaccine Confidence

Adolescent Workgroup

GOAL:

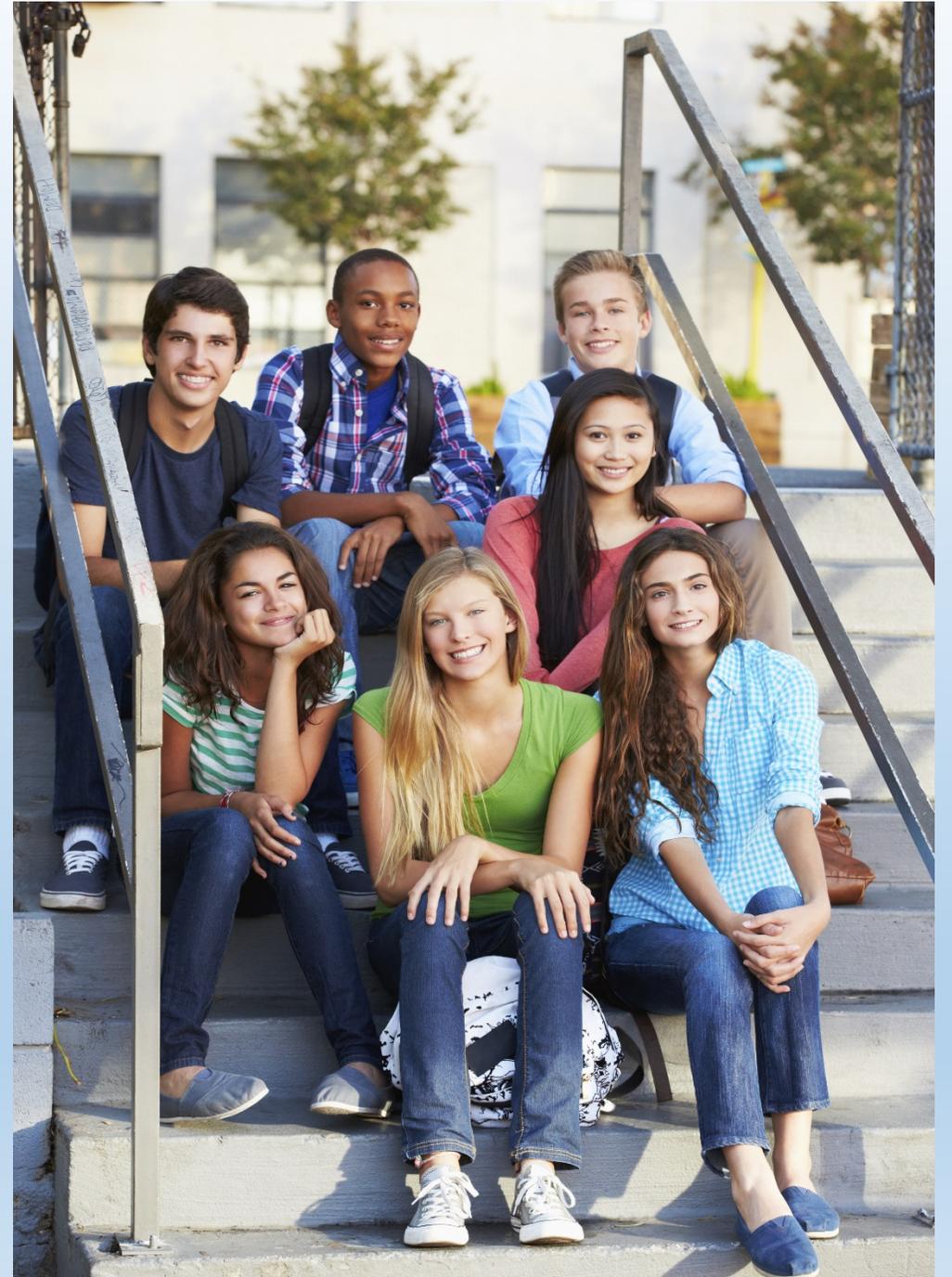
Advocate to increase access to immunizations where adolescents seek care including alternate settings such as family planning clinics, pharmacies, and school-based health centers.



Adolescent Workgroup

Objectives:

- Promote information about the California Confidential Health Information Act (CHIA).
- Assess potential barriers.
- Provide recommendations to improve access to immunizations



Adolescent Workgroup Activity Updates

- An ACLU representative presented an overview of the law as well as the criteria providers need to follow when providing sensitive health services to adolescents.

- <http://www.myhealthmyinfo.org/>

KEEP IT CONFIDENTIAL.

Confidential Communications Request

As of January 1, 2015, California law* requires insurers to honor this request

TO: _____
Name of Your Health Insurance Company

FROM: _____
Your Name

Your Date of Birth

Your Insurance Member #

I am contacting you to request: (Please mark one or both statements below)

____ All medical information about the sensitive services I receive using my health insurance including where and when I receive health care be sent directly to me and not to my family members. ("Sensitive services" include sexual and reproductive health care, mental health, sexual assault counseling and care and treatment for alcohol and drug use.)

____ All information about the health care I receive using my health insurance including where and when I receive care be sent directly to me and not to my family members because disclosure of all or part of this information could lead to harm or could subject me to harassment or abuse. (You will never be asked to explain why you feel this way.)

I request that communications containing any of the above information be sent to me as available as follows:

(Please mark the way(s) that are safe for you to receive information. If you mark more than one way, put a "1" next to your first choice, "2" next to your second choice and so on. Your health plan is required to contact you through at least one of the communication methods noted below.)

____ Email to the following email address: _____

____ Message through my online insurance patient portal: _____

____ Text to the following telephone #: _____

____ U.S. Mail at the address below

____ Other (please describe): _____

IMPORTANT! The following two sections MUST be completed:

1. If a communication cannot be sent in the above selected format(s) and/or I prefer receiving information by U.S. mail, please use the address below:

2. Is there a phone number or email we can use to contact you if we have questions regarding this request?

This request is valid until I submit a revocation or a new request.

Signature: _____ Date: _____

*As of January 2015, California law obligates health insurers to honor a Confidential Communications Request (CCR) when the CCR requests that "sensitive services" information, as defined in the law, be kept from the policyholder, or when the CCR requests confidentiality of all health service information because disclosure of the information to the main policy holder could lead to harm or harassment. Under California law, when a CCR is submitted, health insurers must send communications directly to the insured individual noted above and NOT the holder of the policy. To comply with California law, health insurers must implement CCRs within 7 days of their receipt by electronic transmission or 14 days of receipt by first class mail. See Cal. Civ. Codes 56.05 and 56.107 and Cal. Insurance Codes 791.02 and 791.29.

Adolescent Workgroup Activity Updates

- Invited the organization, Essential Access Health (formally California Family Health Council) to discuss specific barriers of the Confidential Communications Request (CCR) at the community clinic level.
- **Next steps:** plan a strategy to promote CHIA to adolescents and providers and recommend strategies to increase access to adolescent immunizations.

KEEP IT CONFIDENTIAL.

How to Submit a Confidential Communications Request

Follow these steps to submit your Confidential Communications Request to your health insurance plan, and ensure your health information stays private and secure.

1. Fill out the Confidential Communications Request Form as completely as possible.

2. Call your health insurance plan's member services department to ask how to submit the CCR form. You can find the toll-free number on your health insurance card.

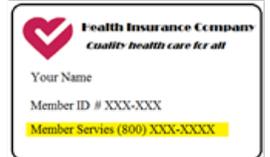
3. You can use this script to talk to your health insurance company:

- Hello, my name is _____.
- My policy number is # _____ [state your policy number]
- I am covered under my **parent's/spouse's** health insurance policy.
- I don't want my health service information to be listed on any insurance documents you send to my **parents/spouse**.
- Under California's new Confidential Health Information Act, I can submit a Confidential Communications Request to you so that you don't send information about my health services to my **parents/spouse**.
- I already filled out the confidential communications request form. What is the best way to submit it to you? Should I email, fax, or mail it to you?
- Can you please confirm that my request form has been processed? You can contact me at _____ if you have questions.
- Thank you!

4. Submit your Confidential Communications Request form as directed by your insurer: email, fax, or mail.

5. Confirm that the CCR has been received and your information is protected **before you receive services** or treatment. If you submitted the CCR via phone, email, or fax call your health plan in 7 days. If you submitted the CCR via post mail call them in 14 days.

Need help? Check out our help page at <http://www.myhealthmyinfo.org/contact-us>



Adult Workgroup

Goal:

Protect pregnant women and seniors (65+) in LA County from vaccine preventable diseases by promoting ACIP recommended vaccinations among pharmacists and health providers.



Adult Workgroup

Objectives:

- Increase vaccination rates at which vaccines are offered in the clinical setting.
- Increase communication between provider and pharmacist about recommended adult vaccines for patients.
- Increase partnerships with health plans, managed care organizations, medical service organizations and independent practice associations (IPA).



Adult Workgroup Activity Updates

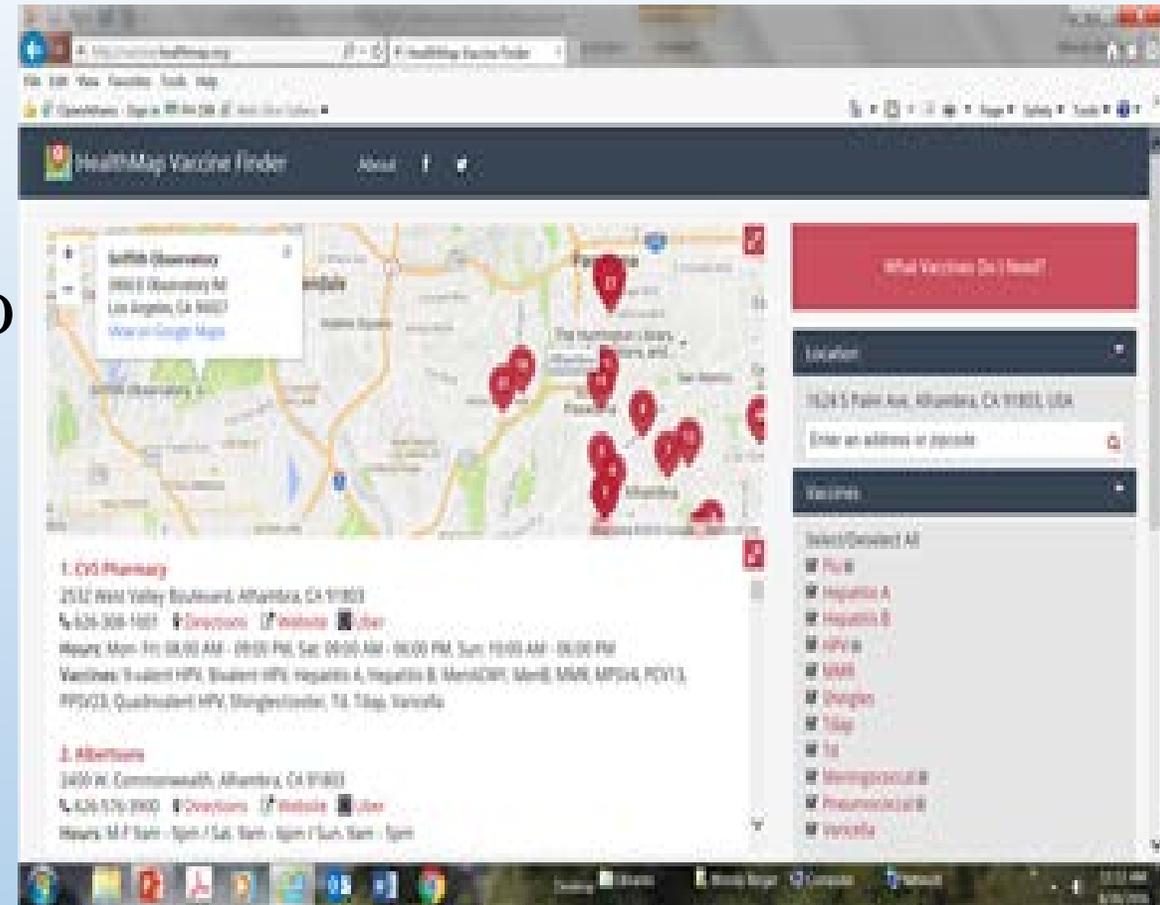
- Write an Op-ed article for print media (e.g., newspaper and/or medical association newsletters) on the challenges and opportunities to improve adult immunization coverage levels in LA County.



Adult Workgroup Activity Updates

- Promote enrollment of the VaccineFinder online resource to LA County licensed pharmacies not already enrolled.

<http://vaccine.healthmap.org/>



Vaccine Confidence Workgroup

Goal: Maintain the public's confidence in vaccinations to increase immunization coverage levels in LA County.

THE JOURNEY OF YOUR CHILD'S VACCINE

Delivering a new vaccine to a child is a long process. It involves many steps and a lot of testing. There are several steps to ensure a vaccine is safe and effective for your child.

HOW A NEW VACCINE IS DEVELOPED, APPROVED AND MANUFACTURED

Food and Drug Administration (FDA) sets rules for the three phases of clinical trials to ensure the safety of the volunteers. Researchers test vaccines with adults first.

- PHASE 1**
20-100 people
Is this vaccine safe?
Does the vaccine cause any side effects?
How much of the vaccine is safe to give?
How long does it take to make the vaccine?
- PHASE 2**
100-1,000 VOLUNTEERS
What are the side effects?
How much of the vaccine is safe to give?
How long does it take to make the vaccine?
- PHASE 3**
HUNDREDS or THOUSANDS of VOLUNTEERS
How safe is the vaccine?
How much of the vaccine is safe to give?
How long does it take to make the vaccine?

FDA Approves the vaccine only if:

- Phase 1 and 2 trials show the vaccine is safe and effective.
- Manufacturers have data to show the vaccine is safe and effective.
- The FDA, Centers for Disease Control and Prevention (CDC), and other agencies have approved the vaccine.

FOR MORE INFORMATION, VISIT WWW.FDA.GOV/CDER

HOW A VACCINE IS ADDED TO THE U.S. RECOMMENDED IMMUNIZATION SCHEDULE

The Advisory Committee on Immunization Practices (ACIP) is a group of medical and public health experts. Members of the American Academy of Pediatrics (AAP) and American Academy of Family Physicians (AAFP) are among some of the groups that also bring related immunization expertise to the committee. This group carefully reviews all available data about the vaccine from clinical trials and other studies to develop recommendations for vaccine use.

When making recommendations, ACIP considers:

- How safe is the vaccine when given at a certain age?
- How well does the vaccine work at a certain age?
- How much of the vaccine is safe to give at a certain age?
- How long does it take to make the vaccine?
- How long does it take to get the vaccine?

ACIP recommendations are not official until the CDC Director reviews and approves them, and they are published. These recommendations then become part of the United States official childhood immunization schedule.

New vaccine to protect your child against a disease is added to the schedule.

FOR MORE INFORMATION, VISIT WWW.CDC.GOV/IMZ

HOW A VACCINE'S SAFETY CONTINUES TO BE MONITORED

FDA and CDC closely monitor vaccine safety after the public begins using the vaccine.

The purpose of monitoring is to watch for adverse events, protect the public, and ensure the vaccine is safe and effective.

VACCINE ADVERSE EVENT REPORTING SYSTEM

VADERS collects and analyzes reports of adverse events that happen after vaccination. Anyone can submit a report, including parents, patients, and healthcare professionals.

VACCINE SAFETY DATALINK

Network of free state reporting systems across the U.S.
Electronic database for reporting of adverse events.
Enables you to report adverse events to watch for the safety of vaccines and identify possible side effects or safety concerns with vaccines.

Vaccine recommendations may change if safety monitoring shows that the vaccine may not be safe for all children. For more information, visit WWW.CDC.GOV/VACCINESAFETY

The United States currently has the safest vaccine supply in the history. These vaccines help children, families and communities protect their health.

Vaccine Confidence Workgroup

Objective 1:

- Develop an inventory of vaccine confidence resources currently used by ICLAC partners, e.g., schools, hospitals, health plans, vaccine companies, pharmacists, and health department programs.

Objective 2

- Package and disseminate consolidated vaccine communication resources list through ICLAC's partnership networks' (e.g., social media networks, provider newsletters, and organizational web pages).



Vaccine Confidence Workgroup

Activity Updates

- Created a shared spreadsheet and plan to populate it with the vaccine messaging materials/resources collected from ICLAC partners.
- Select/categorize vaccine communication resources by subject matter, target population, disease type.



THANK YOU!!

