

This Computes!



Department of Health Care Services
Children's Medical Services Network
(CMS Net) - Information Bulletin #330

CMS Net Help Desk Availability on February 5th - REVISED

This notification is to advise you of system support changes related to the relocation of the CMS Net Help Desk on Friday, February 5, 2010. Help Desk staff will be available to assist with help desk activities; however, all communication shall be directed via email to CMSHelp@dhcs.ca.gov. Telephone support and FAX services **will not** be unavailable while telecommunications connections are made on Friday.

Beginning Monday, February 8, 2010 normal support services shall resume. The telephone and FAX numbers will remain the same.