



BARBARA FERRER, Ph.D., M.P.H., M.Ed.
Director

MUNTU DAVIS, M.D., M.P.H.
County Health Officer

JEFFREY D. GUNZENHAUSER, M.D., M.P.H.
Director, Disease Control Bureau

MARIO J. PÉREZ, M.P.H.
Director, Division of HIV and STD Programs

600 South Commonwealth Avenue, 10th Floor
Los Angeles, CA 90005
TEL (213) 351-8001 • FAX (213) 387-0912

www.publichealth.lacounty.gov

BOARD OF SUPERVISORS

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Shella Kuehl
Third District

Janice Hahn
Fourth District

Kathryn Barger
Fifth District

February 27, 2020

Dear Ryan White Program (RWP)-funded Oral Health (OH) Service Provider:

SUBJECT: CLINICAL QUALITY MANAGEMENT (CQM) PERFORMANCE MEASURE DASHBOARDS

Enclosed please find the CQM Performance Measure Dashboard for the OH service category which contains data from both General Dentistry and Specialized OH Services. Developed as part of the Division of HIV and STD Programs' (DHSP) Clinical Quality Management (CQM) program and the Los Angeles County's Ending the HIV Epidemic (EtHE) Initiative, the Dashboards are intended to augment our quality improvement (QI) efforts by highlighting the efficacy of key programs and services. It is our sincere hope that consumers of HIV services and our subrecipient network providing these services will also benefit from these Dashboards and be able to use them to guide their QI activities.

The Dashboards depict the overall service-specific performance for four outcome metrics including Receipt of Periodontal Screening, Receipt of OH Education, Viral Load Suppression, and Sustained Viral Load Suppression for all clients receiving RWP-funded AOM services during the period **March 1, 2018 through February 28, 2019**. The Dashboard is intended to provide a "snapshot" of outcomes for our RWP patient population.

DHSP is committed to ensuring that all RWP-funded providers have the capacity to implement CQM programs that promote and instill high quality HIV care for people living with HIV in Los Angeles County. To support this effort, our plan is to provide the Dashboards for our most highly utilized services annually. The Dashboards will also be posted to the DHSP website under Clinical Quality Management heading in the For Contractors section.

DHSP appreciates your dedication to providing high quality HIV care and services and will continue to support your CQM program efforts. If you have any questions or need additional information, please contact Lisa Klein at 213-351-8350 or by email at lklein@ph.lacounty.gov.

Very truly yours,

Rebecca Cohen, MD
Associate Medical Director, Clinical Quality Management
Division of HIV and STD Programs

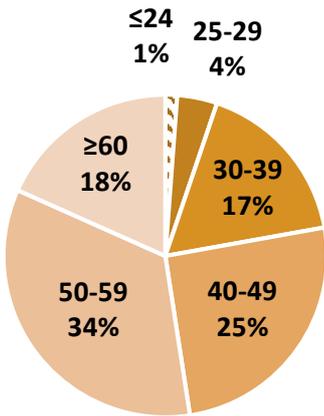
RC:lmk

Oral Health (General and Specialty)

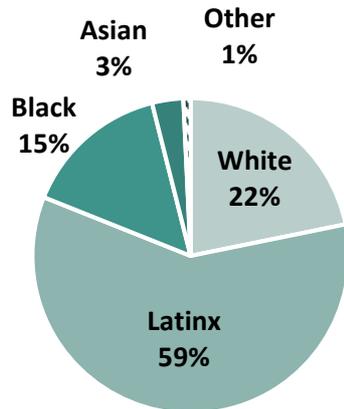
Client Demographics

4,079 clients received at least one Oral Health service between March 1, 2018 - February 28, 2019 (RW Year 28)

Age Group (In Years)

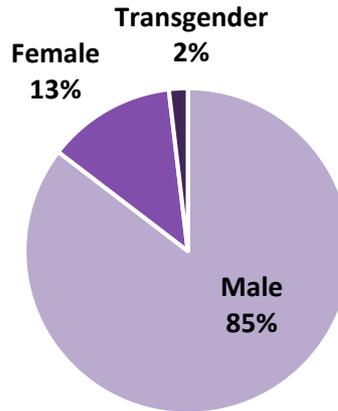


Race/Ethnicity



Other includes 16 Native Hawaiian/Pacific Islander and 12 Native American/Alaskan Native

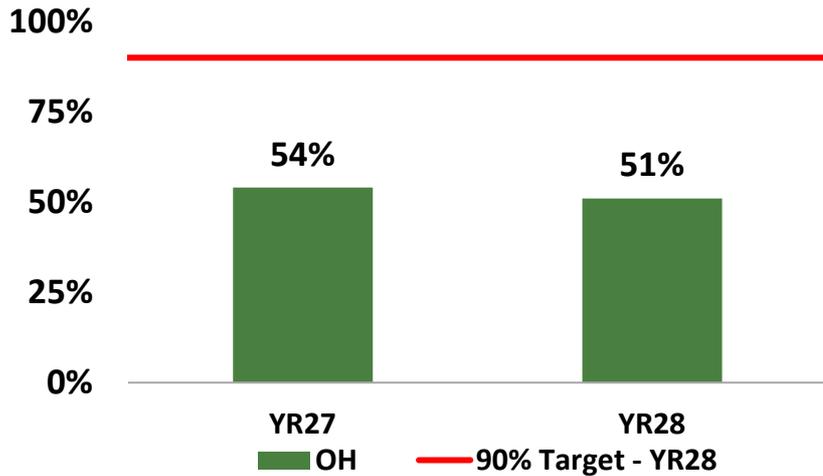
Gender



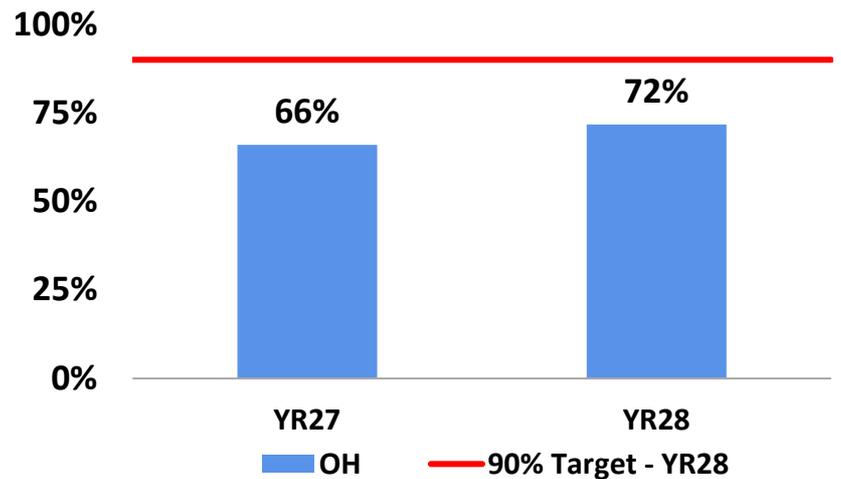
- 56% were living at or below the Federal Poverty Level (FPL)
- 6% experienced homelessness
- 4% were incarcerated within the past 24 months
- 70% were men who have sex with men
- 4% reported past injection drug use

Performance Measures

Received Periodontal Services

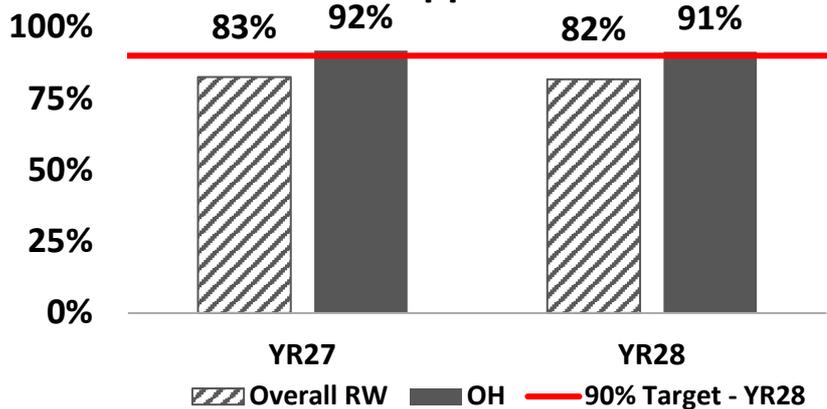


Received Oral Health Education

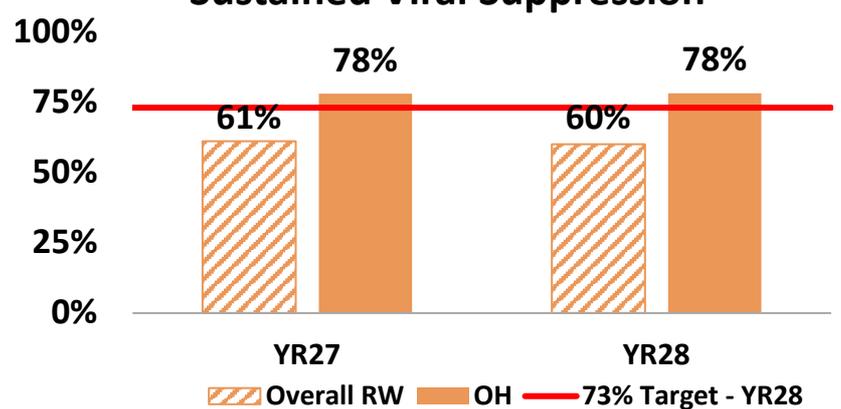


Viral Suppression

Viral Suppression



Sustained Viral Suppression



Oral Health (General and Specialty)

About

The Clinical Quality Management (CQM) Program Performance Measure Dashboards are intended to inform DHSP's quality improvement (QI) efforts and to be used to determine the efficacy and progress of quality improvement activities. Our hope is that consumers of HIV services and our subrecipient network providing these services will also benefit from these Dashboards and be able to use them to guide improvement efforts as well.

Oral Health (OH) Services

Oral health is an integral part of primary medical care for all people living with HIV (PLWH). The data included in this report represents data from both the General and Specialty Dental Services.

General Dentistry Services (GOS) includes diagnostic, prophylactic, and therapeutic dentistry services rendered by licensed dentists, registered dental hygienists, registered dental assistants, and other similarly trained professional practitioners. Specialty Dentistry Services (SOS) are those oral health care services beyond the scope of GOS, where advanced knowledge and skills are essential to maintain or restore oral function and healing.

Data Methodology

These dashboards were developed with data reported in the HIV Casewatch system by Ryan White-funded agencies in Los Angeles County (LAC). This report reflects outcomes for clients who utilized Ryan White (RW) OH services during the reporting period from March 1, 2018 to February 28, 2019. This service category was selected based on Health Resources and Services Administration's (HRSA) criteria to monitor performance measures for services that are used by at least 16% of all RW clients.

In order to estimate outcomes, HIV laboratory data (viral load, CD4, and genotype tests) were obtained for RW clients from the Los Angeles County HIV Surveillance system. The HIV-related outcomes and their definitions are based on HRSA HIV/AIDS Bureau recommendations and the U.S. Department of Health and Human Services guidelines. Targets for OH specific measures are based on LAC Commission on HIV's Oral Health Care Standards of Care.

- Received Periodontal Services: Percentage of OH clients who had a periodontal screening, examination and treatment at least once in the measurement year.
- Received Oral Health Education: Percentage of OH clients who received oral health education at least once in the measurement year.
- Viral Suppression: viral load of <200 copies/ml at most recent test reported in the 12 months before the end of the reporting period. Clients with missing viral load tests are considered to have unsuppressed viral load in the time period.
- Sustained Viral Suppression: of clients with at least two viral load tests, all viral load test results are <200 copies/ml in the 12 months before the end of the reporting period. Clients with missing results or with less than two viral load tests are considered to have non-sustained viral suppression in the time period.

Summary and Analysis

- 4,079 clients, or 26%, of the 15,747 RWP clients received OH services in YR 28.
- There was a slightly higher proportion of Latinx clients receiving OH services (59%) compared to the proportion of overall RWP Latinx clients (53%)
- The proportion of older clients (over age 40) receiving OH services (78%) was higher compared to that of overall RWP clients (64%)
- The proportion of OH clients who received periodontal screening and examinations in YR 28 is relatively unchanged from YR 27.
- The proportion of OH clients who received oral health education increased slightly in YR 28 compared to those who received OH services in YR 27.
- The proportion of virally suppressed OH clients (91%) and those with sustained viral suppression (78%) was higher than the proportions of overall RWP clients at 82% and 60% respectively.